```
? show files;ds
File  15:ABI/Inform(R) 1971-2007/Jul 10
        (c) 2007 ProQuest Info&Learning
File  16:Gale Group PROMT(R) 1990-2007/Jul 09
        (c) 2007 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2007/Jul 05
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File 160:Gale Group PROMT(R) 1972-1989
        (c) 1999 The Gale Group
File 275:Gale Group Computer DB(TM) 1983-2007/Jul 05
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        (c) 2007  The Gale Group
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        (c) 2007 Business Wire.
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        (c) 2007 PR Newswire Association Inc
File  24:CSA Life Sciences Abstracts 1966-2007/Jun
        (c) 2007 CSA.
File 634:San Jose Mercury  Jun 1985-2007/Jul 01
        (c) 2007 San Jose Mercury News
File 636:Gale Group Newsletter DB(TM) 1987-2007/Jul 05
        (c) 2007 The Gale Group
File 810:Business Wire 1986-1999/Feb 28
        (c) 1999 Business Wire
File 813:PR Newswire 1987-1999/Apr 30
        (c) 1999 PR Newswire Association Inc
File  13:BAMP 2007/Jul W2
        (c) 2007  The Gale Group
File  75:TGG Management Contents(R) 86-2007/Jul W1
        (c) 2007 The Gale Group
File  95:TEME-Technology & Management 1989-2007/Jul W2
        (c) 2007 FIZ TECHNIK
File 348:EUROPEAN PATENTS 1978-2007/ 200727
        (c) 2007 European Patent Office
File 349:PCT FULLTEXT 1979-2007/UB=20070705UT=20070628
        (c) 2007 WIPO/Thomson


Set    Items   Description
S1     35226   (EVALUAT? OR ASSESS? OR ANALYSIS OR ANALYZ? OR MEASURE? OR
               MEASURING)(5N)(CULTURE OR ENVIRONMENT OR QUALITY(2W)LIFE)(5N)-
               (ORGANI?ATION? ? OR COMPANY OR BUSINESS OR WORK)
S2    464226   (RATING? OR RANK? OR IDENTIF? OR FREQUENC? OR FREQUENT OR -
               "MOST()OFTEN")(3N)(COMPLAIN? OR PROBLEM? ? OR ISSUES OR CONCE-
               RNS OR CAUSATION OR CAUSE OR FEED()BACK OR RESPONSE? ?)
S3    283011   (QUESTIONNAIRE? OR FOCUS()GROUP? ? OR INTERVIEW? OR QUESTI-
               ON()NAIRE? ? OR SURVEY?)(10N)(STAFF OR EMPLOYEE? ? OR WORKER?
               ?)
S4       671   S1 AND S2 AND S3
S5        22   S1(S)S2(S)S3
S6        16   RD  (unique items)
```

? t6/3,k/all

 6/3,K/1   (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

03243793 1266206771
Building Human Resources Strategic Planning, Process and Measurement
Capability: Using Six Sigma as a Foundation
Kleasen, Kim
Organization Development Journal v25n2 PP: P37-P41 Summer 2007
ISSN: 0889-6402 JRNL CODE: ORDJ
WORD COUNT: 3460

...TEXT: organization was utilized.

Using two years of data, analytics were performed on the data to identify
the statistically significant issues or questions that were correlated to
employees'view of the organization as a positive place...

...scoring items, without understanding if those items were statistically
significant to the development of the culture in the organization .
Analyzing the data using statistical tools provided the determination of
the critical issues in the organization...

...collected, monitored and measured throughout the year. Additionally,
improvement targets were set for the next employee   survey .
Another key accomplishment during the first year was the systematic
documentation of the key HR...

 6/3,K/2   (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

03208314 1253193921
The U.S. Supreme Court Clarifies Constructive Discharge Under Title VII:
Responsibilities & Opportunities for Human Resources Practitioners
Crumpacker, Martha; Crumpacker, Jill M
Public Personnel Management v36n1 PP: 1-19 Spring 2007
ISSN: 0091-0260 JRNL CODE: PPM
WORD COUNT: 7662

...TEXT: Culture Assessment

Another area in which HR can provide leadership is through the collection
and assessment of workplace climate and culture information, absent
another organization component having this responsibility (in which case,
HR should coordinate information-sharing). One important assessment tool is
the employee exit interview .112 When an employee resigns, HR should
seek to learn as much as possible about the circumstances leading to...

...its finger on the pulse of the workforce and often permits HR to uncover
and identify potential problems before they escalate.

HR may also obtain information through other assessment and evaluation
tools, such...

...TEXT: to one former senior U.S. official, this entails the development
of a supportive institutional environment (laws, policies, and culture
), capable and efficient organizations , and a positive working
relationship (linkages) between industry, the organizations, and the
institutional environment.660...for primarily military use during and after
World War II. But, due to national security concerns and the unworkable
and inconsistent nature of restrictions imposed by the different federal
agencies on...ratio of R&D relative to sales and a large share of technical
and professional workers ... By encouraging FDI, developing countries hope
not only to import more efficient foreign technologies but...

ABSTRACT: The purpose of this article is to investigate the performance of
scales to assess the work environment of hospital professional staff
, other than nurses or physicians. A survey was conducted among
professional (non-nursing or medical) staff at a 300-bed urban,
university-affiliated Canadian hospital. A total of 24 work environment...

...univariate and multivariate analyses: satisfaction with the work
environment, perceived quality of patient care, perceived frequency of
patient/family complaints , work-related injuries, and verbal abuse of
staff . The survey response rate was 154/200 (76.6 percent). Four scales
were identified (with corresponding Cronbach's alpha), assessing the
following aspects of the work environment : supervisory support (0.88),
team-work (0.84), professionalism (0.77), and interdisciplinary relations
(0...

...single study site. The scales developed in this study may be used by

managers to assess hospital staff perceptions of the work environment
. The four proposed scales appear to measure meaningful aspects of the
working environment that are important in determining overall
satisfaction with the work environment and are related to...

 6/3,K/5   (Item 5 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

02837556 715530681
Leadership & Safety Excellence: A positive culture drives performance
Petersen, Dan
Professional Safety v49n10 PP: 28 Oct 2004
ISSN: 0099-0027 JRNL CODE: PFS
WORD COUNT: 3404

...TEXT: record in large companies over long periods: behavior sampling
(used as a metric); in-depth worker   interviews ; and perception surveys
. In particular, the perception survey can be used to assess the
current status of an organization 's safety culture . Critical safety
issues can be identified and any difference in management and employee
views regarding the effectiveness of SH&E programs...

...demonstrated. Surveys can also be used to show an organization's
propensity for leading its workers to human error. These types of
surveys are measures as well as diagnostic tools.

Much has been learned about what determines the...

 6/3,K/6   (Item 6 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

02661202 417636421
Applying the Slevin-Pinto project implementation profile to an information
systems project
Finch, Peter
Project Management Journal v34n3 PP: 32-39 Sep 2003
ISSN: 8756-9728 JRNL CODE: PMJ
WORD COUNT: 4563

...TEXT: CSFs and the action plan derived from the PIP were validated
against data from previous surveys of staff attitudes and an earlier
evaluation of the company 's culture and structure. The PIP identified
  problems previously acknowledged as being of concern to the company and
has offered a number of...

 6/3,K/7   (Item 7 from file: 15) Susie
DIALOG(R)File 15:ABI/Inform(R)

02561649 268324761
Driving culture change at Samsung Semiconductor
Anonymous

Strategic Direction n138 PP: 27-28 Nov/Dec 1997
ISSN: 0258-0543 JRNL CODE: STDI
WORD COUNT: 873

...TEXT: Chung: "The top-down and bottom-up approach to identifying the
critical issues in the culture and organization with employee focus
 groups , manager interviews and systems evaluation worked extremely
well. It enabled us to identify the critical opportunities to focus on,
which...

 6/3,K/8   (Item 8 from file: 15) Susie
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

02317308 86064771
Quality improvement in a safety, engineering and management consultancy -
Part 2
[1]
H.G. Harte; B.G. Dale
Managing Service Quality v7n2 PP: 106-112 1997
ISSN: 0960-4529 JRNL CODE: MAQ
WORD COUNT: 3969

...TEXT: is that improved literature is needed to illustrate the benefits
of quality costing in service organizations .

The organizational climate at the company was assessed using a culture
  survey , followed by a series of staff meetings. The managing director
found this approach to be a very effective means for highlighting...

...solutions to re-focus the organization. In particular, he felt that the
combination of the survey followed by staff meetings was a useful means
of: identifying   problems ; as a means of encouraging staff to become
involved with the organization and to effect...

 6/3,K/9   (Item 9 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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01681804 03-32794
Business metrics for safety: A quantitative measurement approach to safety
performance
O Brien, Daniel Patrick
Professional Safety v43n8 PP: 41-44 Aug 1998
ISSN: 0099-0027 JRNL CODE: PFS
WORD COUNT: 2258

...TEXT: Table Omitted)

Captioned as: TABLE 6

(Table Omitted)

Captioned as: TABLE 5

For example, consider employee perception surveys . Viewed alone,
survey questions may seem subjective, biased or misleading. But the survey
is a valuable tool that...

...be used in a quantitative manner. According to Petersen, "The perception
survey is used to assess the current status of an organization 's safety
 culture . Critical safety issues are rapidly identified and any
differences between management and employees on the effectiveness of the
company safety programs...

...TEXT: print newsletter, a video magazine, a confidential
question-and-answer program accessible on electronic mail, frequent
communication on business issues over e-mail, focus   groups with
members of senior management, quarterly employee meetings, and an
employee opinion survey designed to create a more positive workplace by
assessing the overall quality of Cray Research's work   environment .

* Diversity initiatives--Cray Research values and encourages the diverse
makeup of its workforce.

* Flexibility and...

...   entire organization for the success of diversity initiatives.
Gartner has identified five key initiatives that organizations should
implement to embrace diversity.
      First, implement an organization -readiness assessment . This
assessment will help leaders identify potential problems in
organizational culture , work processes and human capital management
(HCM) systems that may hinder a diversity effort. "It also...

...the organization," Ms. Mok said. "The assessment can be done through a combination of an employee opinion survey , one-on-one interviews and/or focus   groups ."
       Secondly, the diversity strategy and initiative must align with the business and IT strategy. It...

 6/3,K/12   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2007 The Gale Group. All rts. reserv.

06353073   SUPPLIER NUMBER: 16128636
Improving the project controls work environment at Kodak.
Lukas, Joseph A.
Transactions of the American Association of Cost Engineers, pQ.1.1(8)
Annual, 1993
ISSN: 0065-7158   LANGUAGE: ENGLISH   RECORD TYPE: ABSTRACT

...ABSTRACT: its effectiveness in improving the project controls work environment. The results show that the QWL survey increased intra-unit communications, identified   issues affecting the units, enhanced employee participation, increased productivity and improved employee morale.

 6/3,K/13   (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2007 The Gale Group. All rts. reserv.

06216802   SUPPLIER NUMBER: 13769260   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Elements of a high-quality work environment. (Cray Research Inc.)
Training & Development, v46, n11, p36(2)
Nov, 1992
ISSN: 1055-9760   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 1072   LINE COUNT: 00092

...   employee meetings, and an employee opinion survey designed to create a more positive workplace by assessing the overall quality of Cray Research's work   environment .
     * Diversity initiatives--Cray Research values and encourages the diverse makeup of its workforce.
     * Flexibility and...

 6/3,K/14   (Item 3 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2007 The Gale Group. All rts. reserv.

04889020   SUPPLIER NUMBER: 09329840   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Bringing quality to the people.
Sprow, Eugene E.
Tooling & Production, v56, n9, p66(3)
Dec, 1990
ISSN: 0040-9243   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT
WORD COUNT: 1400   LINE COUNT: 00110

...   job security. In evaluating other improvement options, monetary

issues played a role, but were consistently ranked below other concerns
.
     A manufacturing engineer looking to change companies tells T&P that
he can sympathize with...

 6/3,K/15   (Item 1 from file: 13)
DIALOG(R)File 13:BAMP
(c) 2007 The Gale Group. All rts. reserv.

01169968   Supplier Number: 161597749 (USE FORMAT 7 OR 9 FOR FULLTEXT)
The U.S. Supreme Court clarifies constructive discharge under Title VII:
   responsibilities & opportunities for human resources practitioners.

Public Personnel Management, v 36, n 1, p 1
March 2007
DOCUMENT TYPE: Journal ISSN: 0091-0260 (United States)
LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 7430

 (USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:
...Culture Assessment

Another area in which HR can provide leadership is through the collection
and assessment of workplace climate and culture information, absent
another organization component having this responsibility (in which case,
HR should coordinate information-sharing). One important assessment tool is
the employee exit interview . (112) When an employee resigns, HR
should seek to learn as much as possible about the circumstances leading
to...

...its finger on the pulse of the workforce and often permits HR to uncover
and identify potential problems before they escalate.

HR may also obtain information through other assessment and evaluation
tools, such...

 6/3,K/16   (Item 1 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2007 WIPO/Thomson. All rts. reserv.

00775305   **Image available**
A SYSTEM, METHOD AND COMPUTER PROGRAM FOR DETERMINING CAPABILITY LEVEL OF
   PROCESSES TO EVALUATE OPERATIONAL MATURITY IN AN ADMINISTRATION PROCESS
   AREA
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DE VERIFICATION D'UN PROCESSUS A
   MATURITE OPERATIONNELLE PAR DETERMINATION DU NIVEAU D'APTITUDE DANS UN
   DOMAINE DE PROCESSUS TRAITEMENT D'ADMINISTRATION UTILISATEUR
Patent Applicant/Assignee:
  ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US
   (Residence), US (Nationality), (For all designated states except: US)
Patent Applicant/Inventor:
  GREENBERG Nancy S, 5529 Newton Avenue South, Minneapolis, MN 55410, US,
   US (Residence), US (Nationality), (Designated only for: US)

WINN Colleen R, 11472 Fairfield Road #103, Minnetonka, MN 55305, US, US
   (Residence), US (Nationality), (Designated only for: US)
Legal Representative:
  HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 1400 Page Mill
    Road, Palo Alto, CA 94304, US,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200108035 A2-A3 20010201 (WO 0108035)
  Application: WO 2000US20238 20000726 (PCT/WO US0020238)
  Priority Application: US 99360928 19990726
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
  AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE
  ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT
  LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM
  TR TT TZ UA UG US UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 86405

Fulltext Availability:
  Detailed Description

Detailed Description
... the process employs a set of practices which uses identifiable input
  work products to produce identifiable output work products that are
  adequate to satisfy the purpose of the process.

  In order...to obtain feedback from the 1 5 individuals who provided
  infort-nation during the various interviews . Ratings are not considered
  until after the initial findings presentations, as the assessment team is
  ...

...contact the Service Center.

  1 2 Incident/request logging The Service Desk has an automated problem
  management system.

  1 3 Incident/request qualification A categorization or prioritization
  scheme in place.

  1...Assessment
  Indicators
  at Client
  Process GP4.1 Establish measurable Deployment plan is based on strategic
   Measurement quality objectives for the business needs vs. industry
  standards.
  operations environment
  GP4.2 Automate data Metrics are automatically collectedfrom
  collection the deployment schedule vs. collected
  manually...
?

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? show files;ds
File 350:Derwent WPIX 1963-2007/UD=200743
        (c) 2007 The Thomson Corporation
File 344:Chinese Patents Abs Jan 1985-2006/Jan
        (c) 2006 European Patent Office
File 347:JAPIO Dec 1976-2007/Dec(Updated 070702)
        (c) 2007 JPO & JAPIO
File 371:French Patents 1961-2002/BOPI 200209
        (c) 2002 INPI.  All rts. reserv.
File   2:INSPEC 1898-2007/Jun W4
        (c) 2007 Institution of Electrical Engineers
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        (c) 2007 ProQuest Info&Learning
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        (c) 2007 The HW Wilson Co.
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File 474:New York Times Abs 1969-2007/Jul 10
        (c) 2007 The New York Times
File 475:Wall Street Journal Abs 1973-2007/Jul 10
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File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
        (c) 2002 The Gale Group
File  23:CSA Technology Research Database 1963-2007/Jun
        (c) 2007 CSA.
File  56:Computer and Information Systems Abstracts 1966-2007/Jun
        (c) 2007 CSA.


Set     Items   Description
S1       3526   (EVALUAT? OR ASSESS? OR ANALYSIS OR ANALYZ? OR MEASURE? OR
                MEASURING)(5N)(CULTURE OR ENVIRONMENT OR QUALITY(2W)LIFE)(5N)-
                (ORGANI?ATION? ? OR COMPANY OR BUSINESS OR WORK)
S2     182403   (RATING? OR RANK? OR IDENTIF? OR FREQUENC? OR FREQUENT OR -
                "MOST()OFTEN")(3N)(COMPLAIN? OR PROBLEM? ? OR ISSUES OR CONCE-
                RNS OR CAUSATION OR CAUSE OR FEED()BACK OR RESPONSE? ?)
S3      16790   (QUESTIONNAIRE? OR FOCUS()GROUP? ? OR INTERVIEW? OR QUESTI-
                ON()NAIRE? ? OR SURVEY?)(10N)(STAFF OR EMPLOYEE? ? OR WORKER?
                ?)
S4          5   S1 AND S2 AND S3
? t4/3,k/all

 4/3,K/1     (Item 1 from file: 2)
DIALOG(R)File   2:INSPEC
(c) 2007 Institution of Electrical Engineers. All rts. reserv.

05386325   INSPEC Abstract Number: C9305-7100-031
 Title: Integrated information systems (BL R&D Report 6054)
  Editor(s): Brittain, M.
  Publisher: Taylor Graham, London, UK
  Publication Date: 1992  Country of Publication: UK     ii+100 pp.
  ISBN: 0 947568 53 0
  Language: English
  Subfile: C

  ...Abstract:  evidence  collected is presented in the form of a number of
```

case studies derived from interviews with senior information systems development staff in large organisations in both the public and the private sector, reinforced by findings from...

... and incompatibilities in data and information; a lack of management commitment; the type of information culture in the organisation ; the lack of consistent evaluation strategies; the impact of changes in the skills needed in systems development; and personnel. No overall solutions to these problems were identified , but specific approaches used in particular organisations provide useful insights to those involved in similar...

 4/3,K/2   (Item 1 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01416085 ORDER NO: AADAA-I1360261
AN ASSESSMENT OF EMPLOYEE SATISFACTION WITHIN A MAJOR UNIT OF A WORLDWIDE
HOTEL AND RESORT MANAGEMENT COMPANY
  Author: ARANSON, ANNE ELIZABETH
  Degree: M.S.
  Year: 1994
  Corporate Source/Institution: NORTH TEXAS STATE UNIVERSITY (0158)
  Source: VOLUME 33/04 of MASTERS ABSTRACTS.
           PAGE 1109. 128 PAGES

    The purpose of this study was to assess the satisfaction level of 240
employees of a single hotel property. The questionnaire , administered by
the Corporate Director of Training, determined if a significant difference
exists between overall satisfaction and individual departmental
satisfaction regarding 11 dimensions: customer satisfaction, employee
involvement/teamwork, work environment , training/development/
evaluation , communication, compensation/benefits, supervision, resources,
planning/goal setting, general, and departmental interaction. Percentages
and t...

...data. Results of the study will help management recommend courses of
action needed to address identified   problem areas.

 4/3,K/3   (Item 2 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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01318077 ORDER NO: AADMM-78035
JOB STRESS AND JOB SATISFACTION: AN ANALYSIS OF CONTRIBUTING FACTORS FOR
COUNSELLORS IN A COURT-MANDATED FAMILY CONCILIATION SERVICE
  Author: DEAN, SANDRA F.
  Degree: M.S.W.
  Year: 1991
  Corporate Source/Institution: THE UNIVERSITY OF MANITOBA (CANADA) (0303)
  Source: VOLUME 31/04 of MASTERS ABSTRACTS.
           PAGE 1588. 152 PAGES
  ISBN: 0-315-78035-5

    ...Flon, The Pas, and Thompson.

The objectives of the practicum were to: (a) Conduct an analysis of
the stresses and sources of satisfaction with the work and work
environment . Data and information were obtained through use of
standardized questionnaires and meetings with the direct service staff .
(b) Develop a proposal for the agency which addresses ways to alleviate the
salient job...

...interdisciplinary but primarily legal milieu pose special issues for the
agency staff. The practicum report identifies such issues and provides
recommendations to Family Conciliation.

 4/3,K/4   (Item 3 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online

01143097 ORDER NO: AAD91-00946
THE EFFECTS OF A NURSING PRACTICE QUALITY CIRCLE ON ATTITUDES TOWARD GROUP
WORK, SOCIAL SUPPORT, JOB SATISFACTION, WORK ENVIRONMENT AND PERCEIVED
STRESS
  Author: GOODMAN, JULIE ANN
  Degree: PH.D.
  Year: 1990
  Corporate Source/Institution: UNIVERSITY OF MINNESOTA (0130)
  Source: VOLUME 51/09-B OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 4276. 248 PAGES

     ...medical center on four medical units.
     The dependent variables studied and the tools used for measurement
were (1) Job Satisfaction, Index of Work Satisfaction, (2) Attitude
Toward Group Work , Social Interdependence Scale, (3) Work   Environment
, Work   Environment Scale, (4) Perceived Work Stress, a subscale of
the Work   Environment Stress Subscale and the Task Requirement component
of the Index of Work Satisfaction, (5) Social Support, Social Support
Scale, the Relationship dimensions of the Work Environment Scale...

...was obtained from four pretest questions, two on satisfaction, one on
stress, and one on work   environment . NPQC members were asked to
evaluate the NPQC by completing the Nursing Practice Circle Survey after
completion of the intervention.
      Staff nurses volunteered for the three NPQCs and Within Unit (WU)
groups. The Out of Unit...

...Education included group problem solving and group process skills. The
NPQCs practiced these skills by identifying and resolving unit problems
during the meetings. All groups were pre and posttested.
     The study revealed no significant differences...

 4/3,K/5   (Item 4 from file: 35) Susie
DIALOG(R)File 35:Dissertation Abs Online

916712 ORDER NO: AAD86-12287
QUALITY OF WORK LIFE INDEX: ITS DEVELOPMENT AND PSYCHOMETRIC VALIDATION
(EMPLOYEE ATTITUDES, ORGANIZATIONAL, WORK ENVIRONMENT, MANAGEMENT STYLE,
INDUSTRY)

     The purpose of this study was to provide counseling psychologists with
two Quality of Work   Life (QWL) Indices for measuring employee
attitudes about their work and work   environment . The problem of the
study was to establish (a) reliability, (b) content, (c) construct, (d...

...Quality of Work Life Indices.
        The investigation employed a quasi-experimental design. Two
separate QWL questionnaires were administered: one to salary employees
and the other to hourly employees and production supervisors.
        The sample included 734 salary and...
...of the QWL Indices, followed by a series of organizational development
interventions designed to address problems   identified on the QWL
Indices. Eighteen months after the Time 1 QWL was administered, the same...
?

```
? show files;ds
File 145:(Tacoma) The News Tribune 2002-2006/Jun 04
        (c) 2006 The News Tribune
File 471:New York Times Fulltext 1980-2007/Jul 13
        (c) 2007 The New York Times
File 489:The News-Sentinel 1991-2007/Jul 09
        (c) 2007 Ft. Wayne Newspapers, Inc
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
        (c) 2002 Phoenix Newspapers
File 494:St LouisPost-Dispatch 1988-2007/Jul 06
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        (c) 2007 Chronicle Publ. Co.
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        (c) 2007 Scripps Howard News
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        (c) 2007 Seattle Times
File 708:Akron Beacon Journal 1989-2006/Sep 21
        (c) 2007 Akron Beacon Journal
File 709:Richmond Times-Disp. 1989-2007/Jul 07
        (c) 2007 Richmond Newspapers Inc
File 712:Palm Beach Post 1989-2007/Jul 08
        (c) 2007 Palm Beach Newspapers Inc.
File 713:Atlanta J/Const. 1989-2007/Jul 05
        (c) 2007 Atlanta Newspapers
File 714:(Baltimore) The Sun 1990-2007/Jul 08
        (c) 2007 Baltimore Sun
File 715:Christian Sci.Mon. 1989-2007/Jul 10
        (c) 2007 Christian Science Monitor
File 716:Daily News Of L.A. 1989-2007/Jul 06
        (c) 2007 Daily News of Los Angeles
File 717:The Washington Times Jun 1989-2007/Jul 10
        (c) 2007 Washington Times
File 718:Pittsburgh Post-Gazette Jun 1990-2007/Jul 10
        (c) 2007 PG Publishing
```

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File 719:(Albany) The Times Union Mar 1986-2007/Jul 09
        (c) 2007 Times Union
File 720:(Columbia) The State Dec 1987-2007/Jul 09
        (c) 2007 The State
File 721:Lexington Hrld.-Ldr. 1990-2007/Jun 28
        (c) 2007 Lexington Herald-Leader
File 722:Cincinnati/Kentucky Post 1990-2007/Jul 07
        (c) 2007 The Cincinnati Post
File 723:The Wichita Eagle 1990-2007/Jul 06
        (c) 2007 The Wichita Eagle
File 724:(Minneapolis)Star Tribune 1989-1996/Feb 04
        (c) 1996 Star Tribune
File 725:(Cleveland)Plain Dealer Aug 1991-2007/Jul 09
        (c) 2007 The Plain Dealer
File 731:Philad.Dly.News 1983- 2007/Jul 09
        (c) 2007 Philadelphia Newspapers Inc
File 732:San Francisco Exam. 1990- 2000/Nov 21
        (c) 2000 San Francisco Examiner
File 733:The Buffalo News 1990- 2007/Jul 08
        (c) 2007 Buffalo News
File 734:Dayton Daily News Oct 1990- 2007/Jul 08
        (c) 2007 Dayton Daily News
File 735:St. Petersburg Times 1989- 2007/Jul 08
        (c) 2007 St. Petersburg Times
File 736:Seattle Post-Int. 1990-2007/Jul 09
        (c) 2007 Seattle Post-Intelligencer
File 738:(Allentown) The Morning Call 1990-2007/Jul 06
        (c) 2007 Morning Call
File 740:(Memphis)Comm.Appeal 1990-2007/Jul 08
        (c) 2007 The Commercial Appeal
File 741:(Norfolk)Led./Pil. 1990-2007/Jul 10
        (c) 2007 Virg.-Pilot/Led.-Star
File 742:(Madison)Cap.Tim/Wi.St.J 1990-2007/Jul 09
        (c) 2007 Wisconsin St. Jrnl
File 743:(New Jersey)The Record 1989-2007/Jul 08
        (c) 2007 No.Jersey Media G Inc
File 744:(Biloxi) Sun Herald 1995-2007/Jul 06
        (c) 2007 The Sun Herald

Set    Items    Description
S1      1027    (EVALUAT? OR ASSESS? OR ANALYSIS OR ANALYZ? OR MEASURE? OR
                MEASURING)(5N)(CULTURE OR ENVIRONMENT OR QUALITY(2W)LIFE)(5N)-
                (ORGANI?ATION? ? OR COMPANY OR BUSINESS OR WORK)
S2     78986    (RATING? OR RANK? OR IDENTIF? OR FREQUENC? OR FREQUENT OR -
                "MOST()OFTEN")(3N)(COMPLAIN? OR PROBLEM? ? OR ISSUES OR CONCE-
                RNS OR CAUSATION OR CAUSE OR FEED()BACK OR RESPONSE? ?)
S3    103709    (QUESTIONNAIRE? OR FOCUS()GROUP? ? OR INTERVIEW? OR QUESTI-
                ON()NAIRE? ? OR SURVEY?)(10N)(STAFF OR EMPLOYEE? ? OR WORKER?
                ?)
S4         5    S1 AND S2 AND S3
S5         1    S1(S)S2(S)S3
S6         1    RD  (unique items)
? t6/3,k/all

 6/3,K/1     (Item 1 from file: 641)
DIALOG(R)File 641:Rocky Mountain News
(c) 2007 Scripps Howard News. All rts. reserv.
```

12500000
NFL THIS WEEK TEAMS, THE LOWDOWN, NUMBERS GAME, TIPPING THE SCALES
Rocky Mountain News (RM) - FRIDAY, November 12, 2004
By: Richard Lord, Rocky Mountain News
Edition: Final   Section: Football Weekend   Page: 9F
Word Count: 1,370

TEXT:
...QB Aaron Brooks. 15 300-yard passing games with the Chiefs for Green. He
is   tied   for the club record with Bill Kenney. * Both teams are 3-5 but
there appears...
?

```
? show files;ds
File  11:PsycINFO(R) 1887-2007/Apr W1
        (c) 2007 Amer. Psychological Assn.
File  13:BAMP 2007/Jul W2
        (c) 2007  The Gale Group
File  15:ABI/Inform(R) 1971-2007/Jul 10
        (c) 2007 ProQuest Info&Learning
File  16:Gale Group PROMT(R) 1990-2007/Jul 09
        (c) 2007 The Gale Group
File  20:Dialog Global Reporter 1997-2007/Jul 10
        (c) 2007 Dialog
File  35:Dissertation Abs Online 1861-2007/Jun
        (c) 2007 ProQuest Info&Learning
File  75:TGG Management Contents(R) 86-2007/Jul W1
        (c) 2007 The Gale Group
File  88:Gale Group Business A.R.T.S. 1976-2007/Jul 03
        (c) 2007 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2007/Jul 05
        (c)2007 The Gale Group
File 149:TGG Health&Wellness DB(SM) 1976-2007/Jul W1
        (c) 2007 The Gale Group
File 155:MEDLINE(R) 1950-2007/Jul 09
        (c) format only 2007 Dialog
File 156:ToxFile 1965-2007/Jul W1
        (c) format only 2007 Dialog
File 211:Gale Group Newsearch(TM) 2007/Jul 05
        (c) 2007 The Gale Group
File 249:Mgt. & Mktg. Abs. 1976-2007Apr W5
        (c) 2007 Pira International
File 258:AP News Jul 2000-2007/Jul 06
        (c) 2007 Associated Press
File 484:Periodical Abs Plustext 1986-2007/Jul W1
        (c) 2007 ProQuest
File 613:PR Newswire 1999-2007/Jul 10
        (c) 2007 PR Newswire Association Inc
File 621:Gale Group New Prod.Annou.(R) 1985-2007/Jul 05
        (c) 2007 The Gale Group
File 647:CMP  Computer Fulltext 1988-2007/Sep W2
        (c) 2007 CMP Media, LLC
File 649:Gale Group Newswire ASAP(TM) 2007/Jul 06
        (c) 2007 The Gale Group
File 990:NewsRoom Current Jan 1 -2007/Jul 09
        (c) 2007 Dialog
File 991:NewsRoom 2006 Jan 1-2006/Dec 31
        (c) 2007 Dialog
File 996:NewsRoom 2000-2001
        (c) 2007 Dialog


Set    Items   Description
S1        57   (ASSESS? OR EVALUAT? OR STUDY?)(5N)(CULTURE)(5N)(ORGANI?AT-
               ION OR COMPANY)(50N)(FEEDBACK OR FEED()BACK OR INTERVIEW? OR -
               QUESTIONNAIRE? OR QUESTION()NAIRE?)(50N)(COMMON OR FREQUENT OR
                TOP OR COMMONLY)(3W)(ANSWER? ? OR RESPONSE? ? OR THEME? ?)
S2        40   RD  (unique items)
? t2/3,k/all

 2/3,K/1     (Item 1 from file: 11)
```

0003550001   2000-95016-217
Journeys to feminist therapy: Influence of life experiences on choice of
  theoretical orientation
AUTHOR: Bartley, Kristy Kenyon
AUTHOR AFFILIATION: U Utah--US
JOURNAL: Dissertation Abstracts International: Section B: The Sciences and
Engineering, Vol 61(2-B), 1071, Aug, 2000
PUBLISHER: ProQuest Information & Learning--US

...ABSTRACT: more salient to their experiences in identifying feminist
  therapy as their primary theoretical orientation. Areas assessed
  included the nature of individual feminist identities, personal and
  professional events viewed as essential to...

...as feminist therapists in environments that were nonfeminist or
  unfriendly to feminists. All of the interviews and the focus group were
  audiotaped and transcribed. Data analysis based on the heuristic research
  paradigm involved creating an individual vignette of each participant's
  experience and analyzing interviews and focus group data to identify
  common   themes that emerged for the group as a whole. Overall results
  suggest that the feminist therapists in this study began questioning
  the organization of society and culture at an early age, and that
  role models and mentors played an important part in...

...feminist values in therapy, and all participants felt like outsiders in
  the mainstream mental health culture as a result of their choice of
  theoretical orientation. These findings have implications for mental...

 2/3,K/2   (Item 1 from file: 13) Susie

00625060   Supplier Number: 24565151 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Barriers and Gateways, Part 1 of 2
(Study of 60 high-performance manufacturing organizations explores some of
   the barriers to workforce productivity and describes the key human
   resource practices used to create lasting productivity improvement)
Article Author(s): Longenecker, Clinton O; Dwyer, Deborah J; Stansfield,
   Timothy C
Industrial Management, p 21-28
March 1999
DOCUMENT TYPE: Journal ISSN: 0019-8471 (United States)
LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 1947

 (USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:
...we discuss the gateways to workforce improvement, several observations
are in order. First, no single organization was engaged in all of the
practices identified, although there was a strong consensus about...

...an ongoing struggle to institutionalize these practices to make them

part of their facilities' operating culture , rather than allowing these
efforts to be viewed as "just another program" or "fad of the month."

Finally, the most successful practices had a common underlying theme :
the organization had to be very focused and disciplined in implementing
and maintaining these improvement efforts. Table...

...your workforce. The most popular gateway for enhancing productivity,
according to the managers in our study , was the practice of sharing
operating data with the workforce on an ongoing basis. Operating...

...quantities, quality levels, and productivity results. These kinds of
data directly affected organizational sales, customer feedback , overall
operating results, and even profits. Information was most frequently shared
using preshift meetings, posting on bulletin boards (in some cases,
electronic bulletin boards), and in company newsletters or handouts.

* Gateway #2--Use employee problem-solving teams. Manufacturers in this
study used...

 2/3,K/3   (Item 2 from file: 13)
DIALOG(R)File 13:BAMP
(c) 2007 The Gale Group. All rts. reserv.

00577799   Supplier Number: 24188772 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Barriers and Gateways to Workforce Productivity: Part 1 of 2
(Survey indicates that the primary barriers to workforce productivity
   include ineffective production technology equipment, lack of workforce
   training or ongoing development and more)
Article Author(s): Longenecker, Clinton O, PhD, MBA; Dwyer, Deborah J,
   PhD, MA, BA; Stansfield, Timothy C, PhD, MS, BS
Industrial Management, v 40, n 2, p 21-28
March 1998

 (USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:
...we discuss the gateways to workforce improvement, several observations
are in order. First, no single organization was engaged in all of the
practices identified, although there was a strong consensus about...

...an ongoing struggle to institutionalize these practices to make them
part of their facilities' operating culture , rather than allowing these
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...quantities, quality levels, and productivity results. These kinds of
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electronic bulletin boards), and in company newsletters or handouts.

* Gateway #2--Use employee problem-solving teams. Manufacturers in this
study used...

 2/3,K/4   (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

03079920 872631271
Towards a typology of managerial barriers to learning
McCracken, Martin
Journal of Management Development v24n5/6 PP: 559-575 2005
ISSN: 0262-1711 JRNL CODE: JMD
WORD COUNT: 7336

...TEXT: have I learned and I guess I learned that I really enjoy abseiling
and the company - we had a few good laughs together - but did I learn
anything (CLIO)?

Other general...

...fully analysed for its effectiveness, both in terms of establishing
pre-course objectives and in evaluating the learning points after the
event. Sharing the benefits of specific courses may encourage others to re-
evaluate their views on training and encourage participation.

When the personal characteristics and circumstances of these six managers
were compared and contrasted some interesting patterns emerged. Although in
the interviewed population as a whole 29.5 per cent were female, there
was only one (16...

...children, denoting a fairly settled home life with established
responsibilities. With regards to qualifications, no common themes were
 ...training interventions to suit individual needs in order that the
necessary growth occurs in the organisation .

Group B: managers mostly affected by extrinsic barriers

After plotting the managers in Figure 1...

...emerged along the *-axis denoting those who primarily considered
negative aspects of the management development culture to be the key
barriers to continued learning. These managers appeared to be less
concerned about intrinsic issues and were able to overcome these to some
extent. The common themes were bracketed into four categories: those
affected by the organisation 's lack of commitment to development, those
influenced by a lack of opportunity, those who believed the organisation
had a short-term, "sheep-dip" approach to development and those who were
especially prone...

...covered those who felt there was a lack of commitment from the top of
the organisation , which affected their propensity to participate. The
organisation "pays lip service ... they say the right things about
learning and development but when push...

 2/3,K/5   (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

02855733 796677321
Trainer as Retention Agent
Flaherty, Jane
T + D v59n2 PP: 61-64 Feb 2005
ISSN: 1055-9760 JRNL CODE: STD
WORD COUNT: 1732

...TEXT: remain fully engaged, committing their time, talent, and
enthusiasm to ensure the success of the organization .

GO TO "The Coming Labor and Skills Shortage," January 2005, T+D.

Shortage of workers...

...of your workforce are already looking to take their experience and a
piece of your company   culture to another employer or, worse yet, to
your competitor. Another study , by Accenture, indicates that 63 percent
of mid-level managers are readying their resumes, waiting...

...leave?
When asked why they begin searching for a new job, employees cited the
following top two themes :

Poor relationship with the supervisor. Employees felt that their
supervisors didn't value their contribution, didn't give consistent
performance feedback , or failed to provide clear direction.

Limited potential for career development. In particular, Generation X...

...passionate about staying current in a rapidly changing, competitive
marketplace.

Warning signs

Employees leave your organization in two ways:

* Some leave physically, moving on to work for a competitor. That you...

 2/3,K/6   (Item 3 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

02764108 621160871
PROJECT SUCCESS: A CULTURAL FRAMEWORK
Kendra, Korin; Taplin, Laura J
Project Management Journal v35n1 PP: 30-45 Apr 2004

...TEXT: Kennedy (1982), the values, heroes, rites and rituals, and
communication networks that exist within an organization define its
corporate culture. They emphasize that the existence of a strong corporate
culture enables...

...IT projects completed (closed) in the past 12 months. Based on the
results of the assessment , the organization identified new steps-change
initiatives-needed to continue to improve project performance. The...

...to the supplier management process that support the organization's
business operations model.

Data Collection
 Interview protocol explored the organizational design elements-social and
technical structures in the proposed success model developed in this study
. The inquiry focused on the organization's culture , project manager
competencies, organizational structure design, performance measurement
systems, and the supporting business processes employed...

...to adopt project management.

Research participants shared their personal experiences through stories
focused on organizational culture , project manager skills and
competencies, organizational structures, performance management systems,
and other supporting business processes that contributed to the adoption of
project management methods. Interviews were conducted at the end of 2001,
and reflected the past, current, and future change efforts to adopt project
management.

Data Coding and Analysis

Data collected through this case study was analyzed qualitatively using a
grounded theory approach (Strauss and Corbin, 1990) and inferential coding
to identify the common themes and cultural values that form linkages
between project manager competencies, performance measurement systems,
process, and structures. The research findings identified five common
themes that related to the adoption of project management. Relationships
that exist between the social and...

...dimensions of project successprovided the map for exploration into the
system design, PM methodology, and organization 's culture type.

Theme #1: Project management competencies exist at the project manager
level in the organizational structure.

In this organization , the project manager is a leader who works with the
sponsoring organization , project team, and IT development groups to
identify deliverables and tasks needed to meet project objectives. During
the interviews , participants told stories about the most effective
project manager they had worked with in their...

...TEXT: connected with human life through our conscious understanding.
However, like motivation, successful human resource and organization
change management requires a common set of constructs for identifying the
human spirit from observation and surveys. More importantly, employees must
define the term for themselves first, then as a culture (Herman & Gioia,
1998).

A two-year empirical study of more than 100 in-depth interviews with
executives and senior managers in Human Resources studies the meaning and
purpose in their...

...by mailed surveys of a large sample of managers and executives by mail,
revealed seven common responses that served as a natural bridge to the
more general topic of spirituality (Mitroff & Denton...
...realize my full potential as a person.

2. Being associated with a good or ethical organization .

3. Interesting work.

4. Making money.

5. Having good colleagues; serving humankind.

6. Service

 2/3,K/8   (Item 5 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

...TEXT: we discuss the gateways to workforce improvement, several
observations are in order. First, no single organization was engaged in
all of the practices identified, although there was a strong consensus
about...

...an ongoing struggle to institutionalize these practices to make them
part of their facilities' operating culture , rather than allowing these
efforts to be viewed as "just another program" or "fad of the month."

Finally, the most successful practices had a common underlying theme :

the organization had to be very focused and disciplined in implementing
and maintaining these improvement efforts. Table...

...your workforce. The most popular gateway for enhancing productivity;
according to the managers in our study , was the practice of sharing
operating data with the workforce on an ongoing basis. Operating...

...quantities, quality levels, and productivity results. These kinds of
data directly affected organizational sales, customer feedback , overall
operating results, and even profits. Information was most frequently shared
using preshift meetings, posting on bulletin boards (in some cases,
electronic bulletin boards), and in company newsletters or handouts.

Gateway #2-Use employee problem-solving teams. Manufacturers in this study
used...

 2/3,K/9   (Item 6 from file: 15) Susie xxx
DIALOG(R)File 15:ABI/Inform(R)

01120174 97-69568
Why executives derail: Perspectives across time and cultures
Van Velsor, Ellen; Leslie, Jean Brittain
Academy of Management Executive v9n4 PP: 62-72 Nov 1995
ISSN: 1079-5545 JRNL CODE: AEX
WORD COUNT: 5080

...TEXT: for purposes of these analyses. First. we did not have a large
enough sample of interviews to make the number of interviews
significant in any one country. Second. many of the organizations in which
we conducted interviews were located in more than one country. Given the
fact that organizational culture may be as strong an influence in some
situations as is national culture , it would not seem legitimate to split
company data along national culture lines. In order to allow differences
to emerge from the European data, we chose not...

...previous research (such as McCall and Lombardo, 1983), but instead
examined the European data for common themes across the interviews ,
without reference to the categories produced by earlier U.S.-based
research. We then compared...
...that may exist across countries and over time. One source of possible
bias in this study could be the absences of European researchers on the
data analysis team. Although we did use European interviewers , the
interpretations and conclusions in this paper are drawn from the experience
and frameworks of...

 2/3,K/10   (Item 7 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

00948780 95-98172
TQM: The total quality maquiladora
McDermott, Terry
Business Mexico v4n11 PP: 42-45 Nov 1994
ISSN: 0187-1455 JRNL CODE: BUM

WORD COUNT: 1704

...TEXT: and assertiveness. Machismo, a concept based on ostentatious
manliness, is extremely prevalent in Mexico.

The study also revealed the role of Catholicism in cross-cultural
relationships and Mexicans' every-day lives...

...women's societal roles as defined under Catholicism.

Factor in turnover & absenteeism

However, put aside culture for a moment, and one cannot ignore the
chronic turnover rate which has long plagued the maquilas and continues to
do so, according to AMERICAN CHAMBER/MEXICO'S study . Roughly 90 percent
of all respondents claim that turnover is the main obstacle to effectively
...

...selection techniques. However, the tactics have had little long-term
success. Respondents claim that they interview applicants at least once
and use physical examinations, intelligence tests and dexterity tests in
their...

...that the majority of Mexican workers willingly participate in these
screenings, which have become a common practice in response to the rate
of turnover in the industry.

Judging from continuing turnover and absenteeism, the...

...S. maquila managers. Intense screening doesn't necessarily guarantee a
worker's loyalty to the company . Two managers comment, "Turnover is a
problem due to the migrating population, low skills of...

 2/3,K/11   (Item 8 from file: 15) Susie xxx
DIALOG(R)File 15:ABI/Inform(R)

00902664 95-52056
Cultures in Organizations: Three Perspectives
Schein, Edgar H
Administrative Science Quarterly v39n2 PP: 339-342 Jun 1994
ISSN: 0001-8392 JRNL CODE: ASQ
WORD COUNT: 1573

...TEXT: the integrationist ilk in particular fail to appreciate the
political implications of what they are studying , or rather are not
studying .

Martin illustrates the three perspectives by reviewing various researches
on organizational culture and showing how a given company that she and
various colleagues studied can be viewed from each of these perspectives,
leading to quite different conclusions about the same company . Martin
quotes from interviews with various managers and employees and reports
their perceptions around the three most common   themes that emerged in
the interviews --egalitarianism, emphasis on innovation, and concern for
employee welfare. To illustrate the integration perspective, Martin...

00750402 93-99623
Building customer-focused organizations in British Columbia
Marson, Brian
Public Administration Quarterly v17n1 PP: 30-41 Spring 1993
ISSN: 0734-9149 JRNL CODE: SRP
WORD COUNT: 3536

...TEXT: environment. B.C. Parks staff worked together to define ten
management principles to guide the organization 's internal operations.
Each year all staff are surveyed to find out how the organization is
living up to the 10 staff-defined management principles. The survey also
identifies those...

...and staff recognition were three areas singled out by staff for
attention.)

Like external customer feedback , the results are communicated to all
staff and each responsibility centre develops an annual action...

...of the organizations reviewed in this article undertake continuous
improvement based on staff and customer feedback . This process, best
exemplified by the British Columbia Parks experience, can be depicted in
Figure 1. (Figure 1 omitted)

Organizations which have successfully built a customer-focused culture
and a committed staff have established quantitative feedback mechanisms
which allow the organization to know how well it is performing in the
eyes of its staff and its...

...The fourth step in the model is implementation of the SIP and OIP,
including monitoring, evaluation , and follow-up. This leads to a new
round of input from customers and staff.

 COMMON   THEMES IN BUILDING QUALITY CULTURE

While each of the five organizations studied have initiated unique
strategies for building a service quality culture , some common   themes
are as follows (the number of organizations is noted in parenthesis):

1. New leadership, strongly committed to service excellence (5);

2. A mission statement, committing the organization to satisfying
customers (5);
3. Formal measurement of customer expectations and satisfaction levels (5);

4...

13916450   Supplier Number: 160816646 (USE FORMAT 7 FOR FULLTEXT)
Amscot Financial is one of Tampa Bay's 'Best Places to Work'.
PR Newswire, pNA
March 21, 2007
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 531

...   I know all Amscot associates take pride in the fact that we work
for a company recognized as one of the best in our region."
      This marks the second consecutive year...

...work environments that attract and retain employees through a
combination of benefits, working conditions and company   culture .
      Companies were evaluated based on two kinds of information
collected. Each company completed an overall questionnaire about
retirement plans, health insurance, profit sharing or stock options,
performance-based reviews, employee training...

...perks such as parking, child care, subsidized transportation or tuition
reimbursement.
      Employees then responded to questionnaires , addressing how the
company encourages, supports and recognizes achievement; open
communication; whether compensation is fair; and relationships with co...

...supervisors. They also were asked to describe their favorite or least
favorite things about the company , and comment further if desired.
      Results were analyzed and scored by assigning points to each
question, and weighing them according to emphasis on creativity,
flexibility and collegiality. Common   themes among the top companies
focused on work-life balance; respect and caring for employees; recognition
...

...money transfer services and money orders through its wholly owned
division, Amscot International Money Order Company . Amscot Financial
currently operates 147 tax preparation offices and 147 retail financial
service centers throughout...

 2/3,K/14   (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2007 Dialog. All rts. reserv.

55668263 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Q1 2007 Integra Bank Corporation Earnings Conference Call - Part 1
FAIR DISCLOSURE WIRE
April 17, 2007
JOURNAL CODE: WFDW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 4539

    ... quarter and our return on equity was 12.6%. We are in the process
of   evaluating   recently issued accounting standards that we may elect to
early adopt. Martin will   discuss these in more detail but if our
 evaluation   results in the early adoption of these standards, the
financial results that I   outlined will in new and existing markets. We
continue to improve our sales   culture   and receive positive feedback

from customers on the quality of our service. As we go around our Company and talk with employees, our common theme is for Integra to acquire more customers and do more with them. In fact, that...

2/3,K/15   (Item 1 from file: 35)

02019136 ORDER NO: AADAA-I3134665
Organizational culture, saga, and change: A case study of a rural New York state community college
  Author: Yetzer, Rosanne M.
  Degree: Ph.D.
  Year: 2004
  Corporate Source/Institution: State University of New York at Albany (
         0668)
  Source: VOLUME 65/05-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
         PAGE 1701. 274 PAGES

    This study focuses on the organizational culture at one community college. The main purpose of the study is to search out, examine, describe, and analyze characteristics and dynamics of the organizational culture at this rural State University of New York college. The case study was proposed because the institution was at a critical point in its life cycle. Along...

...changes in the overall economic and educational environment, the college was undergoing substantial change. The study thus also seeks to determine the influence of culture on the organization 's mission and ability to change.
    A case study approach is employed to investigate and assess the culture . Primary data collection techniques include interviews of former and present staff, observation and identification of college cultural phenomena, and review of archival information. Thematic analysis is used to discover and categorize cultural themes. Common themes are triangulated. Results are analyzed and organized so that relevant interpretations of cultural elements can...

...institutional focus are classified according to degrees of institutionalization. This enables further understanding of the culture 's strength and persistence.
    More specifically, the main objective of the study is to determine if the fundamental ingredients of 'organizational saga' of the distinctive...

...teaching and curriculum, passionately devoted believers and supporters, and the force of organizational ideology.
    The study indicates strong evidence of the existence of organizational saga and a distinctive culture. The relationship...

 2/3,K/16   (Item 2 from file: 35)

01932221 ORDER NO: AADAA-I3080114

A case study on leadership in transforming nonprofit certification
organizations
  Author: Anderson, Lynn Denise
  Degree: Ph.D.
  Year: 2003
  Corporate Source/Institution: University of Minnesota (0130)
  Source: VOLUME 64/02-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 376. 197 PAGES

    This multiple case study explored the experiences of three levels of
leaders and was organized by topics relating to...

...and change and transformation, as specifically related to nonprofit
organizations. The research questions guiding this study can be
categorized into four main areas: forces driving change in the
organization ; processes used to implement change and transformation;
leadership qualities, behaviors, and attributes; and guiding leadership
principles.
    In-depth interviews were conducted with eight individuals who served
in leadership capacities and were intricately involved in...
...roles included three chief volunteers, three chief executive officers,
and two subordinate staff members. Taped interviews were transcribed and
analyzed for common   themes . Documents describing the organizational
mission, values, the problems, and the decision-making processes were also
reviewed. Multiple case studies, interview replication, and triangulation
of data were used to validate the findings. Reliability was established
through the review and feedback to the content of the written transcripts
and reports by the eight participants.
    Major themes...

...testing technology implementation, financial problems, staffing
turnover, changing markets, and changes in the structure and culture of
the organization . Findings regarding processes used to implement change
included an absence of well-articulated plans. However...

...were committed to the organization, the changes needed, and the
impending risks. Implications of the study are discussed in terms of the
insights gained into how leadership brings about change to...

 2/3,K/17   (Item 3 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01861486 ORDER NO: AADAA-I3037912
A phenomenological study of middle management in the post-acquisition
environment
  Author: Allen, Rodney Stephen
  Degree: Ph.D.
  Year: 2001
  Corporate Source/Institution: The Union Institute (1033)
  Source: VOLUME 62/12-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 4235. 117 PAGES
  ISBN: 0-493-50779-5

     ...these individuals perceive organizational change as a result of
acquisition agreements? The focus of the study was to investigate the

void in understanding as well as to identify critical issues confronting...

...associated with managing dairy manufacturing operations during
post-acquisition environments. Three of the five managers interviewed
were employed by independently owned dairy processing plants prior to being
acquired by a parent organization . Data collected was coded and analyzed
using content analysis performed by QSR-NUDIST software. The...
...their experience to be sorted and categorized by themes and concepts.
    From these in-depth interviews four common   themes emerged as
applicable explications of the incumbent's perspective on managing
organizations from the mid...

...participants were disenchanted with the decisions being made at the
upper level of the new organization . (2) The lack of a formalized
transition process. Study participants expressed concern and
disappointment with the lack of guidance and direction during the
transition phase of combining the organizations. (3) The
dissatisfaction with the treatment of the acquired organization 's salary
and hourly employees. Study participants believed that employees at all
levels were given little consideration during the transition process...

...Uncertainty with the organization's cultural change. Participants
expressed concern for leaving behind a familiar culture . The new
organization's culture created a sense of annoyance among the study
participants.

 2/3,K/18   (Item 4 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01815251 ORDER NO: AADAA-I1402623
Diversity in the workplace: Narratives of experiences
  Author: Halsey, Julie Marcella
  Degree: M.A.
  Year: 1999
  Corporate Source/Institution: California Institute of Integral Studies (
          0392)
  Source: VOLUME 39/03 of MASTERS ABSTRACTS.
          PAGE 696. 262 PAGES
  ISBN: 0-493-05818-4

    This study examines the experience individuals have when they
encounter differences between themselves and the dominant group culture
in the organization and how this experience affected the individuals' job
performance and job satisfaction.
    Eight participants from the Bay Area of California were interviewed ,
utilizing a narrative research methodology. This study presents the
individual stories which describes their experience. Tables are provided to
show compilation of all participants' story themes and the common   themes
 which occurred amongst the group of participants.
    The major findings of the study indicate that participants had the
following experiences: (a) painful or uncomfortable emotions; (b)
...

 2/3,K/19   (Item 5 from file: 35)

01612728 ORDER NO: AAD98-12844
AN INTERPRETIVE APPROACH TO UNDERSTANDING ASIAN-AMERICAN IDENTITY:
IMPLICATIONS FOR LEADERSHIP APPROPRIATION
  Author: CHUNG, BETTY J.
  Degree: ED.D.
  Year: 1995
  Corporate Source/Institution: UNIVERSITY OF SAN FRANCISCO (6019)
  Source: VOLUME 58/10-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 3809. 105 PAGES

     ...their traditions as legitimate and authentic contributors to their
leadership style. Participants included in the study are selected Asian
and Asian American leaders in the United States and Vietnam.
     Critical hermeneutics is the research tradition from which this
participatory study is drawn. This investigation is intended not only to
describe and interpret social reality, but to reveal the couched meaning in
and connection between human action and culture . The purpose of examining
different cultural assumptions within an organization is to gain insight
to and understanding of the existing value system from which one operates.
     The key findings of this study revealed the dearth amount of
literature on Asian American leadership as well as the limited...
...necessity for broader leadership frameworks and the necessity for the
legitimation of different leadership styles.
      Common   themes of misunderstandings, belongingness, isolation,
invisibility, and lack of voice emerged during the interviews and
conversations with Asian leaders. Findings suggested that reasons behind
these shared experiences are largely...

...finding reveals that community is formed through shared understanding
when leaders and others in the organization appropriate their leadership
by understanding the differing value systems.

 2/3,K/20   (Item 6 from file: 35)

01142007 ORDER NO: AAD91-04399
A STUDY OF THE RELATION BETWEEN THE PERSONAL IDENTITY OF EMPLOYEES AND
THEIR ORGANIZATIONAL CULTURE
  Author: PRINCE, BONNIE L. GUY
  Degree: PH.D.
  Year: 1990
  Corporate Source/Institution: OHIO UNIVERSITY (0167)
  Source: VOLUME 51/09-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 2926. 362 PAGES

     This study explores the relationship between organizational
employees, as communicators of their organization's culture, and the...

...which individuals use in developing personal identification with the
organizational culture. Perceptions of culture are assessed at different
levels of the organizational hierarchy. Whether individuals' language and
use of organizational symbols...

...a linkage between such symbol systems and personal identity and meaning
is analyzed. Finally the study examines whether research methods can be
developed which will permit analysis of how personal identity is developed
and sustained in relation to organizational culture .
     Literatures for symbolic interactionism, organizational culture , and
language and symbol systems were reviewed. Nine group interviews were
conducted in three small, rural, private sector organizations. Groups of
two to three workers each, at senior management, middle management and
primary worker levels, were asked the same interview questions but were
encouraged to respond interactively in open-ended dialogue. Interviews
were recorded and transcribed. Analysis involved qualitative comparison of
common themes and the use of symbols and language patterns among groups.
     Results indicate that workers draw from their organization 's
culture to form a personal sense of identity, both consciously linking
themselves to its values and...

...personal identification with organizational values and workers
identifying personally using concrete illustrations that link the culture
to themselves. This methodology effectively elicits natural organizational
dialogue, including the sharing of mutually held...

 2/3,K/21   (Item 1 from file: 75)

00284286   SUPPLIER NUMBER: 110077723   (USE FORMAT 7 FOR FULL TEXT)
Do organizational cultures replicate national cultures? Isomorphism,
  rejection and reciprocal opposition in the corporate values of three
  countries.
Nelson, Reed E.; Gopalan, Suresh
Organization Studies, 24, 7, 1115(37)
Sept, 2003
ISSN: 0170-8406   LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 15820   LINE COUNT: 01483

...   similarities between countries even while preserving local
idiosyncrasies. Such clusters contain a numerical majority of
questionnaires in all three countries. Some 41 of 88 Brazilian
questionnaires appear in a grouping (cluster 1) in which the dimensions of
the control quadrant (dominance...

...and leadership, yet they vary considerably in loyalty and flexibility.
These mixed clusters, which exhibit common themes coloured by local
variations, suggest there is a core of similar values undergirding culture
 types across nations, but that countries vary as to what additional values
can combine with...
...suggest revisions in how the field might best conceptualize convergence
and divergence in relation to organization culture , if not in relation
to other facets of organizing. First, our results suggest that just...

...opposing intellectual tendencies in academic thought, they also clash in
practice. Thus, at least in studying the relationship between
organizational and national culture , it would appear less fruitful to
debate whether one perspective or the other is more...

```
 2/3,K/22    (Item 2 from file: 75)
DIALOG(R)File  75:TGG Management Contents(R)
(c) 2007 The Gale Group. All rts. reserv.

00131125    SUPPLIER NUMBER: 07325457    (USE FORMAT 7 FOR FULL TEXT)
Organizational culture and marketing: defining the research agenda.
Deshpande, Rohit; Webster, Frederick E., Jr.
Journal of Marketing, v53, n1, p3(13)
Jan, 1989
ISSN: 0022-2429    LANGUAGE: English    RECORD TYPE: Fulltext; Abstract
WORD COUNT:  9467    LINE COUNT:  00865


...    understanding of the role of a CEO in implementing a
customer/marketing orientation in an  organization  might involve a field
investigation with the extensive note taking, document collecting, and
personal  interviews  that characterize the typical anthropological  study
. However, to generalize across firms and/or industries it might be
appropriate subsequently to develop a survey research  questionnaire  to
detect  common  patterns or  themes . We should add that ethnographic
methods are not single-firm restricted. Gregory's (1983)  study  of "native
views" in Silicon Valley firms is an excellent example of the kind of...

...that can be done in this area.
     Marketing Cognition
     Among the metaphorical views of organizational  culture , the
organizational cognition perspective suggests several interesting research
directions. In this paradigm,  culture  is seen as a metaphor for
organizational knowledge systems with shared cognitions.
     Myers, Massy, and...



 2/3,K/23    (Item 1 from file: 88)
DIALOG(R)File  88:Gale Group Business A.R.T.S.
(c) 2007 The Gale Group. All rts. reserv.

07734073    SUPPLIER NUMBER: 95445132
Open for business: exploring the life stages of two Canadian street youth
  shelters.
Karabanow, Jeff
Journal of Sociology & Social Welfare, 29, 4, 99(19)
Dec, 2002
ISSN: 0191-5096    LANGUAGE: English    RECORD TYPE: Fulltext
WORD COUNT:  6570    LINE COUNT:  00554


...    role of caring for our society's disadvantaged.
     Methodology
     The methods of investigation within this  study  are
naturalistic--employing participant observations of shelter  culture ,
review of agency archival materials, and in-depth  interviews  with 21
shelter workers (front line staff, middle managers, and upper-level
executives). With these...

...to each other, to other youth shelters and to the literature), and
linking and categorizing  common   themes  that emerged from the data.
     I selected two cases which varied in terms of age...
...large funding base, experience, media savvy, and professional style. It
```

approximates a formalized and professionalized organization with well
developed technologies, procedures and resources. Funded primarily by the
Catholic Church (through the...

 2/3,K/24   (Item 2 from file: 88)
DIALOG(R)File 88:Gale Group Business A.R.T.S.
(c) 2007 The Gale Group. All rts. reserv.

05127298   SUPPLIER NUMBER: 54882518
In the Life: Culture-Specific HIV Communication Programs Designed for
  African American Men Who Have Sex With Men.
Myrick, Roger
The Journal of Sex Research, 36, 2, 159
May, 1999
ISSN: 0022-4499   LANGUAGE: English   RECORD TYPE: Fulltext; Abstract
WORD COUNT: 11715   LINE COUNT: 00992

...   16 interviewees, 12 consented to tape recording. Copious notes were
taken during the remaining four interviews , and the investigator
double-checked the accuracy of the notes with the interview subjects
following...

...of the interview questionnaire was distributed prior to the on-site
visit and, during the interview , interviewees were encouraged to talk
in an unstructured but focused way about the topics included on the
questionnaire . Additionally, the interviewees provided samples of
educational materials and relevant reports on educational efforts. Finally,
the investigator took...
...collected from each organization and examined them, using pen-and-paper
analysis, for examples of common   themes and culture -specific
communication strategies identified in prevention literature: The presence
of these themes and strategies serves...

...for analysis of outreach efforts. Strategies and criteria included the
following: the location of the organization within target communities,
administration and implementation of programs by members of the target
population, research steps and checks and balances: careful transcription
and compilation of all interview responses, examination of all responses
for common   themes and culture -specific communication strategies,
coding of responses according to themes and strategies, assessment of the
strategies...

...following case study analysis is to describe and assess the extent to
which the above culture -specific communication strategies are being used
by the organizations under study in order to identify...

...American MSM in the Southeast and Northeast were examined.
      Introduction: Location, History, and General Focus
      Organization A. Organization A was founded in the late 1980s and
is located in a large urban area in the Southeast in a predominantly
African American neighborhood. The director founded the organization
--whose focus is primarily African American MSM, with some outreach to
African American communities in...

 2/3,K/25   (Item 1 from file: 148)

0018637414   SUPPLIER NUMBER: 134921606   (USE FORMAT 7 OR 9 FOR FULL
TEXT)
An educational intervention to enhance nurse leaders' perceptions of
  patient safety culture.(Quality of Care)
Ginsburg, Liane; Norton, Peter G.; Casebeer, Ann; Lewis, Steven
Health Services Research, 40, 4, 997(24)
August, 2005
ISSN: 0017-9124   LANGUAGE: English   RECORD TYPE: Fulltext; Abstract
WORD COUNT: 9107   LINE COUNT: 00820

...   study and control organizations to help assess workshop impact and
tool implementation (in the study organization) and broader contextual
issues related to safety in both organizations. We interviewed a random
sample...

...group and an additional group of 10 senior leaders and champions-five in
the study organization and five in the control organization . Workshop
attendees were asked why they attended the workshop, how they felt about
the material...

...generally. Senior leaders and champions were asked about the most
important safety initiatives in their organization , barriers and enablers
for moving patient safety forward, whether they saw themselves as leading
safety organizations, and future safety initiatives. Although in-depth
qualitative study of the implementation of safety practices, including
barriers and facilitating factors, was beyond the scope of this study ,
some common   themes , which emerged from the interviews , are described
very briefly in the discussion section since they help to deepen our
understanding of the workshop impact.
      Analysis
      As described above, EFA was performed to assess the dimensionality
of the patient safety culture construct--our dependent variable. Although
the intervention was delivered to a cluster of individuals (e.g.,
individuals embedded in one organization), it is reasonable to evaluate
cluster-based interventions at either the individual or the cluster level
(Ukoumunne et al. 1999). Because clusters (organizations) were used solely
to separate the study and control groups, individual nurse clinical
leaders are the unit of analysis.
      To test whether the intervention had an impact on patient safety
culture we used repeated-measures analysis of variance (ANOVA) crossing
two groups: workshop (study) versus no intervention workshop (control) by
two time periods--before the initial intervention workshop (pretest...
...presence of a treatment effect. Post hoc analysis (using separate paired
t-tests for the study and control groups) was used to determine the
nature of any differences. Hierarchical regression was...

 2/3,K/26   (Item 1 from file: 149)

01849617   SUPPLIER NUMBER: 55397000   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Improving quality in general practice: qualitative case study of barriers
  faced by health authorities.(Statistical Data Included)

...   were asked to recommend others in the same health authority who
might contribute to the study . No further interviews were conducted
once all available staff had been interviewed and new themes were no
longer emerging. Interviews lasted 30-75 minutes, and detailed field
notes were kept. Most of the interviews were not audiotaped because this
might inhibit openness.
     In addition to the interviews , I collected data from the health
authorities' annual reports and the director of public health...
...3) and the minutes of open health authority meetings from the previous
two years. The culture of the authority was inferred by observing the way
that individuals and departments related to each other and to their
organisation and their attitude to their roles and responsibilities.(4)
     I conducted a thematic analysis of the data,(5 6) identifying themes
by a process of repeated review of both the interview and the
observational data in the field notes and written reports. Then I assessed
 the reliability of the analysis by triangulating the data collected from
different sources--to add weight to common   themes and to identify
inconsistencies--and by sending the author's interpretation to all
participants and...

  Qualitative analysis of the care of children in hospital in four
countries-Part 1.
  Shields L; King S J
  Mater Children's Hospital Brisbane, Queensland, Australia and the School
of Nursing, Deakin University, Melbourne, Australia.

  As part of a large   study   of the care of children in Australian,
British, Indonesian, and Thai hospitals, qualitative methods were used to
examine differences influenced by   culture . Two groups were surveyed:
parents of hospitalized children, and staff caring for them. Vignettes were
...
...a review of the literature, description of the methods used, and results
of the parents' interviews . The staff results and discussion will be
published in Part 2. Analysis revealed that parents...

... social security systems exist, than in Australia and Britain. Communication with staff was the most commonly mentioned theme for parents, indicating that irrespective of the culture in which the care was given, good communication between parents and staff was of paramount importance. Copyright 2001 by W.B. Saunders Company

 2/3,K/28   (Item 1 from file: 156)
DIALOG(R)File 156:ToxFile

811545   NLM Doc No: NIOSH/00238050   Sec. Source ID: NIOSH/00238050
  Understandings of Health. How Individual Perceptions of Health Affect Health Promotion Needs in Organizations
  Ness P
  Source: AAOHN Journal, Vol. 45, No. 7, pages 330-336, 40 references, 1997
  Pub. Year: 1997
  Languages: UNSPECIFIED
  Record type: Completed

   ... to determine what the concept of health means to employees and how they think an organization (their employer) can assist in developing further and maintaining their notion of health. Seven persons, five females, employed by a community college participated in the study . The subjects were given semistructured interviews in which they were asked to describe their concept of health in general and to...

... or maintain good health, what specific organizational factors have affected their health, and what their organization could do to help them achieve and maintain good health. The data were analyzed using a content analysis technique in which common topics and predominant themes were identified. The subjects identified health as a sense of wellbeing. A balance between one...

...others) were also cited as major determinants of good health. The author concludes that this study has shown that health is viewed as exuberant wellbeing. Wellbeing can be linked to the culture of an organization and should be supported by genuineness, caring, and respect on the part of management. A...

 2/3,K/29   (Item 1 from file: 249)
DIALOG(R)File 249:Mgt. & Mktg. Abs.

00174026   Pira Acc. Num.: A30010714
  Title: EMPLOYEE MORALE AND ITS IMPACT ON SERVICE: WHAT COMPANIES DO TO CREATE A POSITIVE SERVICE EXPERIENCE
  Authors: Jerome L; Kleiner B H
  Source: Managing Serv. Qual. vol. 5, no. 6, 1995, pp 21-25
  ISSN: 0960-4529
  Publication Year: 1995
  Document Type: Journal Article
  Record Type: ABSTRACT
  Language: English

...Abstract: amusement parks in the USA, Universal Studios, Knott's Berry Farm and in particular, Disneyland, common and individual themes of customer service are discussed. The companies want friendly staff with excellent communication abilities. Each of the companies provides orientation for new employees, Disney spending the most hours on such orientation. Areas covered include customer service, company culture and technical training. The elements of "Disney courtesy" training are described. Positive customer service provision...

...programme. Some of the companies' services to employees are exemplified. Employee satisfaction and morale is assessed by all three organisations through employee surveys. (5 ref)

 2/3,K/30   (Item 1 from file: 258)
DIALOG(R)File 258:AP News Jul
(c) 2007 Associated Press. All rts. reserv.

0016085546 IBED63A20D7D811DBA2B6F7DEF7482ADA   (USE FORMAT 7 FOR FULLTEXT)
FL Amscot best places photo 03 21
Associated Press
Wednesday, March 21, 2007 T18:07:18Z
JOURNAL CODE: AP LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 570

...I know all Amscot

associates take pride in the fact that that we work for a company recognized as one

of the best in our region."

This marks the second consecutive year...

...work environments that attract and retain employees through

a combination of benefits, working conditions and company   culture .
Companies were evaluated based on two kinds of information collected. Each

 company completed an overall questionnaire about retirement plans, health

insurance, profit sharing or stock options, performance-based reviews,

employee training...

...perks such as parking, child care, subsidized

transportation or tuition reimbursement.

Employees then responded to questionnaires , addressing how the company

encourages, supports and recognizes achievement; open communication; whether

compensation is fair; and relationships with co...

...supervisors. They also were asked to describe their favorite or least favorite

things about the company , and comment further if desired.

Results were analyzed and scored by assigning points to each question, and

weighing them according to emphasis on creativity, flexibility and

collegiality. Common   themes among the top companies focused on work-life

balance; respect and caring for employees; recognition...

...money transfer services

and money orders through its wholly owned division, Amscot International Money

Order Company . Amscot Financial currently operates 147 tax preparation

offices and 147 retail financial service centers throughout...

 2/3,K/31   (Item 2 from file: 258)
DIALOG(R)File 258:AP News Jul
(c) 2007 Associated Press. All rts. reserv.

0013367776   ICD95453053A611DB8382B52C42335B44   (USE FORMAT 7 FOR FULLTEXT)
HL:Quick respiratory virus test tests positive, Tm Bioscience reports@
Associated Press
Wednesday, October 4, 2006 T12:42:38Z
JOURNAL CODE: AP LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 240

...six hours, while the current routine takes two to 10 days.

Additionally, Tm said the study indicates ID-Tag can detect viruses not
generally tested for in routine DFA/ culture   assessments .

The test finding was based on comparing 4,460 results from patient samples.

"When a...

...Greg Hines: "We have reset the bar in viral infection management."

Tm said early trial feedback "required a performance-enhancing design
change" for virus detection, and analysis of trial results "has identified
the need for additional sites for the sampling of less common organisms
and, in response to FDA requirements, further site-to-site comparability
to accommodate the test enhancement."

The company is aiming for commercial availability in Europe during the
current quarter and in North America...

05782289   SUPPLIER NUMBER: 117543599   (USE FORMAT 7 OR 9 FOR FULLTEXT)
An investigation of quality culture development in UK industry
Adebanjo, Dotun; Kehoe, Dennis
International Journal of Operations & Production Management (IJO), v19 n7
, p633
 1999
 ISSN: 0144-3577   JOURNAL CODE: IJO
 DOCUMENT TYPE: Feature
 LANGUAGE: English   RECORD TYPE: Fulltext; Abstract
WORD COUNT: 4919

TEXT:
...   taking an active part in its promotion.
    Open corporate culture. The primary indication from the questionnaire
 survey was that TQ companies had been more successful at breaking down
barriers within their...

...2, 32, 41) and a "flatter" management structure (Table I, activities 18,
34). The structured interviews showed that a successful breakdown of
departmental barriers was largely due to management encouragement.
     Culture change agents
    At the literature review stage, the study identified a range of
prospective change activities, which were classified into five groups of
change...

...associated with cultural success but that the change activities
associated with these themes differed from company to company . For
example "encouragement" was identified as a common   theme with
successful companies, but Table III shows that the different companies had
differing ways of encouraging their employees. The survey results suggest
that these common   themes such as "encouragement" represent the major
agents in culture change. More quality culture change agents were
identified from the survey of participating companies than were identified
from the...

...modified these "generic" change agents into "specific" change agents
that were particular to the quality culture elements concerned. The
modification is illustrated in Figure 3. For example, the literature survey
showed that motivation was necessary to achieve culture change but was
unspecific about the form(s) of motivation most suitable for quality
culture change. However, the study identified certain factors, such as
education, training, involvement, encouragement and recognition, as change
agents specific...
...of motivation. The literature review change agents were identified at
the developmental stage of the study while the research survey change
agents were identified during the integration of the various components...

04391712   (USE FORMAT 7 OR 9 FOR FULLTEXT)
Improving quality in general practice: Qualitative case study of barriers
  faced by health authorities
Marshall, Martin N
British Medical Journal (International) (IBMJ), v319 n7203, p164-167, p.4
 Jul 17, 1999
 ISSN: 0959-8146   JOURNAL CODE: IBMJ
 DOCUMENT TYPE: Feature
 LANGUAGE: English   RECORD TYPE: Fulltext; Abstract
WORD COUNT: 3294

TEXT:
...   were asked to recommend others in the same health authority who
might contribute to the study No further interviews were conducted once
all available staff had been interviewed and new themes were no longer
emerging. Interviews lasted 30-75 minutes, and detailed field notes were
kept Most of the interviews were not audiotaped because this might
inhibit openness.
     (Table Omitted)
     Captioned as: Box 1
     In addition to the interviews , I collected data from the health
authorities' annual reports and the director of public health...

...3 and the minutes of open health authority meetings from the previous
two years. The culture of the authority was inferred by observing the way
that individuals and departments related to each other and to their
organisation and their attitude to their roles and responsibilities.4
     I conducted a thematic analysis of the data,5,6 identifying themes by
a process of repeated review of both the interview and the observational
data in the field notes and written reports. Then I assessed the
reliability of the analysis by triangulating the data collected from
different sources-to add weight to common themes and to identify
inconsistencies-and by sending the author's interpretation to all
participants and...

 2/3,K/34   (Item 3 from file: 484) Susie
DIALOG(R)File 484:Periodical Abs Plustext
(c) 2007 ProQuest. All rts. reserv.

02087807   (USE FORMAT 7 OR 9 FOR FULLTEXT)
4 reviews on organizational culture -- Cultures in Organizations: Three
  Perspectives by Joanne Martin
Schein, Edgar H
Administrative Science Quarterly (ASQ), v39 n2, p339-342, p.4
 Jun 1994
 ISSN: 0001-8392   JOURNAL CODE: ASQ
 DOCUMENT TYPE: Book Review-Mixed
 LANGUAGE: English   RECORD TYPE: Fulltext; Abstract
WORD COUNT: 1573   LENGTH: Long (31+ col inches)

TEXT:
...   the integrationist ilk in particular fail to appreciate the
political implications of what they are studying , or rather are not
studying .
     Martin illustrates the three perspectives by reviewing various

researches on organizational culture and showing how a given company
that she and various colleagues studied can be viewed from each of these
perspectives, leading to quite different conclusions about the same
company . Martin quotes from interviews with various managers and
employees and reports their perceptions around the three most common
themes that emerged in the interviews --egalitarianism, emphasis on
innovation, and concern for employee welfare. To illustrate the integration
perspective, Martin...

 2/3,K/35   (Item 1 from file: 647)
DIALOG(R)File 647:CMP Computer Fulltext
(c) 2007 CMP Media, LLC. All rts. reserv.

00611735   CMP ACCESSION NUMBER: EBN19881128S0631
DR. HAROLD E. FEARON - Global Sourcing The dollar amount of purchases U.S.
    firms make outside North America... (626)
ELECTRONIC BUYERS' NEWS, 1988, n 626
PUBLICATION DATE: 881128
JOURNAL CODE: EBN   LANGUAGE: English
RECORD TYPE: Fulltext
SECTION HEADING: 626PM39
WORD COUNT: 2276

...   to teach ethical values to students. "Professional Ethics," by
Bonnie Sullivan, stressed the need to evaluate a job applicant's ethical
standards during the interview process. She also stressed the importance
of formulating a company "standard of conduct" and maintaining an
ethical environment.
      Purchasing professionals have long been concerned over...

...of their firm's expenditures. The pressures on an individual buyer in
today's materialistic culture are enormous. The authors cited above are
to be commended for their attempts to bring...
...business environment, safeguards in the purchasing process also need to
be developed and used.
      One common response of organizations concerned about fraud and
other unethical practices is to institute a pre-purchase...

 2/3,K/36   (Item 1 from file: 990)
DIALOG(R)File 990:NewsRoom Current
(c) 2007 Dialog. All rts. reserv.

1379584236 17N72L8C
Q1 2007 Integra Bank Corporation Earnings Conference Call - Final
FD Wire
Tuesday, April 17, 2007
JOURNAL CODE: BCDI LANGUAGE: English RECORD TYPE: Fulltext
DOCUMENT TYPE: Newswire
WORD COUNT: 5,963

...quarter and our return on equity was 12.6%.

We are in the process of evaluating recently issued accounting standards
that we may elect to early adopt. Martin will discuss these in more detail
but if our evaluation results in the early adoption of these standards,

the financial results that I outlined will...

...open positions and grow in new and existing markets. We continue to
improve our sales culture and receive positive feedback from customers
on the quality of our service. As we go around our Company and talk with
employees, our common   theme is for Integra to acquire more customers
and do more with them. In fact, that...

...positions are filled with Quadrant 4 types who clearly will not move up,
the overall organization will struggle with continuity and succession
planning. In many cases, the best option is to...

...helping profession and believe in positive input. This belief system
carries over to how we evaluate and give feedback to colleagues. We tend
to highlight strengths and hesitate to offer feedback in areas needing
attention that could help the individual grow.

This becomes problematic when an...needing development. This is unfair to
our administrative team members. They deserve fair and honest feedback
given in the spirit of helping them grow professionally.

Our experience has been almost a sense of relief when honest feedback is
given. The common   response is that, "I didn't like hearing what you
said, but I appreciate your honesty and forthrightness and desire to help
me improve."

A Balancing Act

In Quadrant 1, an organization has a healthy tension between results and
relationships, with an ebb and flow between the...

...balance the leadership team – that is, balancing results with
relationships.

Many leadership teams have a culture that leans more heavily either
toward Quadrant 2 (results) or toward Quadrant 3 (relationships). In...

...that emphasize relationships may feel like one big happy family with
good vibrations permeating the organization but little real progress
being made.
On the other hand, organizations in which the predominant culture
emphasizes results, the organization may suffer from lack of attention to

relationships and low morale and once again produce...

1278596644 17FX2YE3
Quick respiratory virus test tests positive, Tm Bioscience reports
Canadian Press
Wednesday, October 4, 2006
JOURNAL CODE: BFFI LANGUAGE: English RECORD TYPE: Fulltext
DOCUMENT TYPE: Newswire
WORD COUNT: 253

...six hours, while the current routine takes two to 10 days.

Additionally, Tm said the study indicates ID-Tag can detect viruses not
generally tested for in routine DFA/ culture   assessments .

The test finding was based on comparing 4,460 results from patient samples.

``When a...

...Greg Hines: ``We have reset the bar in viral infection management.''

Tm said early trial feedback ``required a performance-enhancing design
change'' for virus detection, and analysis of trial results ``has
identified the need for additional sites for the sampling of less common
organisms and, in response to FDA requirements, further site-to-site
comparability to accommodate the test enhancement.''

The company is aiming for commercial availability in Europe during the
current quarter and in North America...

0378023909 15PN0RC4
Work-related learning as a care value: An Iowa perspective
Westbrook, Thomas S
Human Resource Development Quarterly, v12, n3, p301
Monday, December 31, 2001
JOURNAL CODE: AERD LANGUAGE: ENGLISH RECORD TYPE: Fulltext
DOCUMENT TYPE: Scholarly Journal ISSN: 1044-8004
WORD COUNT: 5,952

...future responsibility, and provides greater satisfaction in work" (p.
6). For the purpose of this study , work-related learning was defined as
the formal and informal education and training individuals undertake at
work or at home to assist them in their current or future employment.

A company 's core values may be defined by asking the question, "How do we
want to...

...Basic values in a corporation show "what is rewarded and what is sanctioned in the organization " (Hersey, Blanchard, and Johnson, 1996, p. 549).
Definitions of organizational culture vary, but there are common themes . For Lahiry (1994), " Culture represents the values, beliefs, and expectations shared by its members ... exerts pressure on its members to conform to shared codes... [and] shapes people's behaviors" (p. 50).

Methodology

This study served as an optional graded class project in a graduate adult education class facilitated by...

...interactive telecommunications system at eight locations in Iowa.

Following a review of the literature, a questionnaire that was constructed by one of the authors was administered and analyzed during the fall...

 2/3,K/40   (Item 2 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2001
(c) 2007 Dialog. All rts. reserv.

0283042578 15HQ19LK
The process and the pitfalls of semi-structured interviews
Harvey-Jordan, Stephanie
Community Practitioner, v74, n6, p219
Saturday, June 30, 2001
JOURNAL CODE: AMFN LANGUAGE: ENGLISH RECORD TYPE: Fulltext
DOCUMENT TYPE: Trade Journal ISSN: 1462-2815
WORD COUNT: 2,438

...many useful lessons were learnt. It was clear that in order to improve the whole interview process thorough attention needs to be taken both in organisation as well as the research process prior to the interview , during the interview and following it.

Transcription

Transcribing is the procedure for producing a written version of the interview . Even if someone else undertakes the audio-typing, it is essential to listen to the tapes yourself. The tone and inflection of the interviewee are good indicators of a whole range of feelings or meanings. Transcribing is also a...
...analysis

Content analysis' is undertaken by identifying concepts, placing into categories and developing these into common   themes , using a systematic approach. This can be achieved by using computer software package such as ...

...using index cards was used. Concepts and categories were placed on these and, eventually, all common   themes were located on the same card but referenced to each concept.

For example, one theme...

...the `facilitating factors to undertake public health practice' which related to the concepts of organisational culture , management and administrative support. Hancock,5 Mathers6 and Denscombe7 provide useful practical approaches to content...

...any possible error and bias and so strengthen both the validity and reliability of the study . This can be done by maintaining meticulous records of interviews and observations, and documenting the process of analyses in detail so that the process can...
...analysis by independent observers. The reliability of analysis can be enhanced by organising an independent assessment of transcripts by additional skilled qualitative researchers and comparing agreement between the raters.8

In...
?

```
? show files;ds
File   1:ERIC 1965-2007/May
        (c) format only 2007 Dialog
File   2:INSPEC 1898-2007/Jun W4
        (c) 2007 Institution of Electrical Engineers
File   5:Biosis Previews(R) 1926-2007/Jul W1
        (c) 2007 The Thomson Corporation
File   6:NTIS 1964-2007/Jul W3
        (c) 2007 NTIS, Intl Cpyrght All Rights Res
File   7:Social SciSearch(R) 1972-2007/Jul W1
        (c) 2007 The Thomson Corp
File   8:Ei Compendex(R) 1884-2007/Jul W1
        (c) 2007 Elsevier Eng.  Info. Inc.
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        (c) format only 2007 Dialog
File  11:PsycINFO(R) 1887-2007/Apr W1
        (c) 2007 Amer. Psychological Assn.
File  13:BAMP 2007/Jul W2
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File  15:ABI/Inform(R) 1971-2007/Jul 11
        (c) 2007 ProQuest Info&Learning
File  16:Gale Group PROMT(R) 1990-2007/Jul 10
        (c) 2007 The Gale Group
File  20:Dialog Global Reporter 1997-2007/Jul 11
        (c) 2007 Dialog
File  26:Foundation Directory 2007/May
        (c) 2007 Foundation Center
File  27:Foundation Grants Index 1990-2007/May
        (c) 2007 Foundation Center
File  34:SciSearch(R) Cited Ref Sci 1990-2007/Jul W2
        (c) 2007 The Thomson Corp
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        (c) 2007 ProQuest Info&Learning
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        (c) 2007 CSA.
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        (c) 2007 Elsevier B.V.
File  50:CAB Abstracts 1972-2007/Jun
        (c) 2007 CAB International
File  65:Inside Conferences 1993-2007/Jul 11
        (c) 2007 BLDSC all rts. reserv.
File  71:ELSEVIER BIOBASE 1994-2007/Jul W2
        (c) 2007 Elsevier B.V.
File  73:EMBASE 1974-2007/Jul 05
        (c) 2007 Elsevier B.V.
File  88:Gale Group Business A.R.T.S. 1976-2007/Jul 04
        (c) 2007 The Gale Group
File 103:Energy SciTec 1974-2007/Jun B1
        (c) 2007 Contains copyrighted material
File 111:TGG Natl.Newspaper Index(SM) 1979-2007/Jul 04
        (c) 2007 The Gale Group
File 114:Encyclopedia of Associations 2007/JUN
        (c) 2007 Gale Research Inc.
File 118:ICONDA-Intl Construction 1976-2007/Jun
        (c) 2007 Fraunhofer-IRB
```

```
File 120:U.S. Copyrights 1978-2007/May 29
        (c) format only 2007 Dialog
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        (c) 2004 Gale Research Inc.
File 139:EconLit 1969-2007/Jun
        (c) 2007 American Economic Association
File 144:Pascal 1973-2007/Jul W1
        (c) 2007 INIST/CNRS
File 148:Gale Group Trade & Industry DB 1976-2007/Jul 06
        (c)2007 The Gale Group
File 149:TGG Health&Wellness DB(SM) 1976-2007/Jul W1
        (c) 2007 The Gale Group
File 155:MEDLINE(R) 1950-2007/Jul 09
        (c) format only 2007 Dialog
File 203:AGRIS 1974-2007/May
        Dist by NAL, Intl Copr. All rights reserved
File 239:Mathsci 1940-2007/Aug
        (c) 2007 American Mathematical Society
File 249:Mgt. & Mktg. Abs. 1976-2007Apr W5
        (c) 2007 Pira International
File 292:GEOBASE(TM) 1980-2007/Jul W1
        (c) 2007 Elsevier B.V.
File 420:UnCover 1988-2001/May 31
        (c) 2001 The UnCover Company
File 426:LCMARC-Books 1968-2007/May W4
        (c) format only 2007 Dialog
File 430:British Books in Print 2007/Jan W3
        (c) 2007 J. Whitaker & Sons Ltd.
File 437:Education Abstracts 1983-2007/Jun
        (c) 2007 The HW Wilson Co
File 440:Current Contents Search(R) 1990-2007/Jul 11
        (c) 2007 The Thomson Corp
File 485:Accounting & Tax DB 1971-2007/Jul W1
        (c) 2007 ProQuest Info&Learning
File 541:SEC Online(TM) Annual Repts 1997/Sep W3
        (c) 1987-1997 SEC Online Inc.
File 542:SEC Online(TM) 10-K Reports 1997/Sep W3
        (c) 1987-1997 SEC Online Inc.
File 553:Wilson Bus. Abs. 1982-2007/Jul
        (c) 2007 The HW Wilson Co
File 613:PR Newswire 1999-2007/Jul 11
        (c) 2007 PR Newswire Association Inc
File 621:Gale Group New Prod.Annou.(R) 1985-2007/Jul 06
        (c) 2007 The Gale Group
File 649:Gale Group Newswire ASAP(TM) 2007/Jul 09
        (c) 2007 The Gale Group
File 765:Frost & Sullivan 1992-1999/Apr
        (c) 1999 Frost & Sullivan Inc.
File 781:ProQuest Newsstand 1998-2007/Jul 11
        (c) 2007 ProQuest Info&Learning
File 994:NewsRoom 2003
        (c) 2007 Dialog
File 996:NewsRoom 2000-2001
        (c) 2007 Dialog


Set     Items   Description
S1       174    (HOW OR TIPS OR PROCEDURE? ? OR TECHNIQUE? ? OR PROJECT? ?-
```

```
             )(3N)(EVALUAT? OR ASSESS? OR GRADE)(3N)ORGANIZATIONS/TI
S2          119   RD  (unique items)
? s s2 not py>2001
Processing
Processed  10 of  55 files ...
>>>One or more prefixes are unsupported
>>>  or undefined in one or more files.
Processing
Processed  30 of  55 files ...
Processing
Processed  50 of  55 files ...
Processing
Completed processing all files
             119  S2
      124089394  PY>2001
     S3       92  S2 NOT PY>2001
? rd

>>>Duplicate detection is not supported for File 26.

>>>Duplicate detection is not supported for File 27.

>>>Duplicate detection is not supported for File 114.

>>>Duplicate detection is not supported for File 120.

>>>Duplicate detection is not supported for File 137.

>>>Duplicate detection is not supported for File 541.

>>>Duplicate detection is not supported for File 542.

>>>Duplicate detection is not supported for File 765.

>>>Records from unsupported files will be retained in the RD set.
>>>Record 440:13155997 incomplete bibliographic data - record retained in RD set
>>>Record 440:11473714 incomplete bibliographic data - record retained in RD set
>>>Record 440:11380625 incomplete bibliographic data - record retained in RD set
>>>Record 440:10838496 incomplete bibliographic data - record retained in RD set
>>>Record 440:8594473 incomplete bibliographic data - record retained in RD set
>>>Record 440:6512501 incomplete bibliographic data - record retained in RD set
     S4       92  RD  (unique items)
? show files;ds
File   1:ERIC 1965-2007/May
         (c) format only 2007 Dialog
File   2:INSPEC 1898-2007/Jun W4
         (c) 2007 Institution of Electrical Engineers
File   5:Biosis Previews(R) 1926-2007/Jul W1
         (c) 2007 The Thomson Corporation
File   6:NTIS 1964-2007/Jul W3
         (c) 2007 NTIS, Intl Cpyrght All Rights Res
File   7:Social SciSearch(R) 1972-2007/Jul W1
         (c) 2007 The Thomson Corp
File   8:Ei Compendex(R) 1884-2007/Jul W1
         (c) 2007 Elsevier Eng.  Info. Inc.
File  10:AGRICOLA 70-2007/Jul
         (c) format only 2007 Dialog
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```
File  11:PsycINFO(R) 1887-2007/Apr W1
       (c) 2007 Amer. Psychological Assn.
File  13:BAMP 2007/Jul W2
       (c) 2007  The Gale Group
File  15:ABI/Inform(R) 1971-2007/Jul 11
       (c) 2007 ProQuest Info&Learning
File  16:Gale Group PROMT(R) 1990-2007/Jul 10
       (c) 2007 The Gale Group
File  20:Dialog Global Reporter 1997-2007/Jul 11
       (c) 2007 Dialog
File  26:Foundation Directory 2007/May
       (c) 2007 Foundation Center
File  27:Foundation Grants Index 1990-2007/May
       (c) 2007 Foundation Center
File  34:SciSearch(R) Cited Ref Sci 1990-2007/Jul W2
       (c) 2007 The Thomson Corp
File  35:Dissertation Abs Online 1861-2007/Jun
       (c) 2007 ProQuest Info&Learning
File  40:Enviroline(R) 1975-2007/May
       (c) 2007 Congressional Information Service
File  41:Pollution Abstracts 1966-2007/Jun
       (c) 2007 CSA.
File  45:EMCare 2007/Jul W1
       (c) 2007 Elsevier B.V.
File  50:CAB Abstracts 1972-2007/Jun
       (c) 2007 CAB International
File  65:Inside Conferences 1993-2007/Jul 11
       (c) 2007 BLDSC all rts. reserv.
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       (c) 2007 Elsevier B.V.
File  73:EMBASE 1974-2007/Jul 05
       (c) 2007 Elsevier B.V.
File  88:Gale Group Business A.R.T.S. 1976-2007/Jul 04
       (c) 2007 The Gale Group
File 103:Energy SciTec 1974-2007/Jun B1
       (c) 2007 Contains copyrighted material
File 111:TGG Natl.Newspaper Index(SM) 1979-2007/Jul 04
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File 114:Encyclopedia of Associations 2007/JUN
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File 118:ICONDA-Intl Construction 1976-2007/Jun
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       (c) format only 2007 Dialog
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       (c) 2004 Gale Research Inc.
File 139:EconLit 1969-2007/Jun
       (c) 2007 American Economic Association
File 144:Pascal 1973-2007/Jul W1
       (c) 2007 INIST/CNRS
File 148:Gale Group Trade & Industry DB 1976-2007/Jul 06
       (c)2007 The Gale Group
File 149:TGG Health&Wellness DB(SM) 1976-2007/Jul W1
       (c) 2007 The Gale Group
File 155:MEDLINE(R) 1950-2007/Jul 09
       (c) format only 2007 Dialog
File 203:AGRIS 1974-2007/May
```

File 239:Mathsci 1940-2007/Aug
         (c) 2007 American Mathematical Society
File 249:Mgt. & Mktg. Abs. 1976-2007Apr W5
         (c) 2007 Pira International
File 292:GEOBASE(TM) 1980-2007/Jul W1
         (c) 2007 Elsevier B.V.
File 420:UnCover 1988-2001/May 31
         (c) 2001 The UnCover Company
File 426:LCMARC-Books 1968-2007/May W4
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File 430:British Books in Print 2007/Jan W3
         (c) 2007 J. Whitaker & Sons Ltd.
File 437:Education Abstracts 1983-2007/Jun
         (c) 2007 The HW Wilson Co
File 440:Current Contents Search(R) 1990-2007/Jul 11
         (c) 2007 The Thomson Corp
File 485:Accounting & Tax DB 1971-2007/Jul W1
         (c) 2007 ProQuest Info&Learning
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         (c) 1987-1997 SEC Online Inc.
File 542:SEC Online(TM) 10-K Reports 1997/Sep W3
         (c) 1987-1997 SEC Online Inc.
File 553:Wilson Bus. Abs. 1982-2007/Jul
         (c) 2007 The HW Wilson Co
File 613:PR Newswire 1999-2007/Jul 11
         (c) 2007 PR Newswire Association Inc
File 621:Gale Group New Prod.Annou.(R) 1985-2007/Jul 06
         (c) 2007 The Gale Group
File 649:Gale Group Newswire ASAP(TM) 2007/Jul 09
         (c) 2007 The Gale Group
File 765:Frost & Sullivan 1992-1999/Apr
         (c) 1999 Frost & Sullivan Inc.
File 781:ProQuest Newsstand 1998-2007/Jul 11
         (c) 2007 ProQuest Info&Learning
File 994:NewsRoom 2003
         (c) 2007 Dialog
File 996:NewsRoom 2000-2001
         (c) 2007 Dialog

Set   Items   Description
S1   174   (HOW OR TIPS OR PROCEDURE? ? OR TECHNIQUE? ? OR PROJECT? ?-
)(3N)(EVALUAT? OR ASSESS? OR GRADE)(3N)ORGANIZATIONS/TI
S2   119   RD (unique items)
S3   92   S2 NOT PY>2001
S4   92   RD (unique items)
? t4/3,k/all

 4/3,K/1   (Item 1 from file: 1)
DIALOG(R)File   1:ERIC

0005837169 ERIC NO.: EJ283413
Management of Contract Organizations Specializing in State and Local
Evaluation   Projects .
  Nassif, Paula M.; Rubinstein, Sherry A.
  New Directions for Program Evaluation, n18 p69-78 Jun 1983

June 1983 (19830600)

Management of Contract Organizations Specializing in State and Local
Evaluation   Projects .

4/3,K/2   (Item 1 from file: 2)

05436283   INSPEC Abstract Number: C9308-0230-005
 Title: How do organizations   evaluate and control information systems
investments? Recent UK survey evidence
  Author(s): Willcocks, L.; Lester, S.
  Author Affiliation: Oxford Inst. of Inf. Manage., Templeton Coll., UK
  Journal: IFIP Transactions A A (Computer Science and Technology)
vol.A-24   p.15-39
  Publication Date: 1993 Country of Publication: Netherlands
  CODEN: ITATEC ISSN: 0926-5473
  Conference Title: Human, Organizational and Social Dimensions of
Information Systems Development. IFIP WG8.2 Working Group
  Conference Date: 17-19 May 1993   Conference Location: Noordwijkerhout,
Netherlands
  Language: English
  Subfile: C

 Title: How do organizations   evaluate and control information systems
investments? Recent UK survey evidence

4/3,K/3   (Item 1 from file: 6)

0092007 NTIS Accession Number: AD-615 762/XAB
  The Similarity of Campus Student Organizations   Assessed Through a
Hierarchical Grouping Procedure
  Findikyan, N. ; Sells, S. B.
  Institute of Behavioral Research Texas Christian Univ Fort Worth
  Corp. Source Codes: 888888888
  Report No.: TR-6
  Apr 65   2p
  Journal Announcement: USGRDR6514
  Order this product from NTIS by: phone at 1-800-553-NTIS (U.S.
customers); (703)605-6000 (other countries); fax at (703)321-8547; and
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Springfield, VA, 22161, USA.
  NTIS Prices: PC A02

  The Similarity of Campus Student Organizations   Assessed Through a
Hierarchical Grouping Procedure

4/3,K/4   (Item 1 from file: 7)

03680804   Genuine Article#: 483XX   No. References: 158
Title: When plans change: Examining how people evaluate timing changes
    in work organizations

Author(s): Blount S (REPRINT); Janicik GA
Corporate Source: NYU,Stern Sch Business,New York//NY/10006 (REPRINT);
    NYU,Stern Sch Business,New York//NY/10006
(ABSTRACT AVAILABLE)

Title: When plans change: Examining how people evaluate timing changes
    in work organizations

 4/3,K/5   (Item 2 from file: 7)

03454134   Genuine Article#: 300KB   No. References: 23
Title: Assessing the quality status of research organizations - How
    to measure, control and improve performance through R&D
Author(s): Endres A (REPRINT)
Corporate Source: UNIV TAMPA,CTR QUAL/TAMPA//FL/33606 (REPRINT); UNIV
    TAMPA,DEPT MANAGEMENT/TAMPA//FL/33606

Title: Assessing the quality status of research organizations - How
    to measure, control and improve performance through R&D

 4/3,K/6   (Item 3 from file: 7)

03448619   Genuine Article#: 295UE   No. References: 4
Title: Results: How to assess performance, learning, and perceptions in
    organizations - Swanson,RA, Holton,EF
Author(s): Surface E (REPRINT)
Corporate Source: N CAROLINA STATE UNIV,/RALEIGH//NC/27695 (REPRINT)

Title: Results: How to assess performance, learning, and perceptions in
    organizations - Swanson,RA, Holton,EF

 4/3,K/7   (Item 4 from file: 7)

03438072   Genuine Article#: 287NG   No. References: 1
Title: Results - How to assess performance, learning, and perceptions
    in organizations - Swanson,RA, Holton,EF
Author(s): ANONYMOUS
Journal: HUMAN RESOURCE MANAGEMENT, 2000, V39, N1 (SPR), P108-108
Publisher: JOHN WILEY & SONS INC, 605 THIRD AVE, NEW YORK, NY 10158-0012
ISSN: 0090-4848
Language: English   Document Type: Book Review

Title: Results - How to assess performance, learning, and perceptions
    in organizations - Swanson,RA, Holton,EF

 4/3,K/8   (Item 5 from file: 7)

03064772   Genuine Article#: XH327   No. References: 1
Title: The 8 practices of exceptional companies: How   organizations make
    the most of their human assess - FitzEnz,J
Author(s): Cohen S
Journal: TRAINING & DEVELOPMENT, 1997, V51, N6 (JUN), P53-54
Publisher: AMER SOC TRAINING DEVELOPMENT, 1640 KING ST, BOX 1443,
    ALEXANDRIA, VA 22313-2043
ISSN: 1055-9760
Language: English   Document Type: Book Review

Title: The 8 practices of exceptional companies: How   organizations make
    the most of their human assess - FitzEnz,J

 4/3,K/9   (Item 6 from file: 7)

02767288   Genuine Article#: RE188   No. References: 28
Title: DO ASSESSMENT DEVELOPMENT CENTERS USE OPTIMUM EVALUATION
    PROCEDURES - A SURVEY OF PRACTICE IN UK ORGANIZATIONS
Author(s): BOYLE S; FULLERTON J; WOOD R
Corporate Source: PEARN KANDOLA,76 BANBURY RD/OXFORD OX2 6JT//ENGLAND/
Journal: INTERNATIONAL JOURNAL OF SELECTION AND ASSESSMENT, 1995, V3, N2 (
    APR), P132-140
ISSN: 0965-075X
Language: ENGLISH   Document Type: ARTICLE

Title: DO ASSESSMENT DEVELOPMENT CENTERS USE OPTIMUM EVALUATION
    PROCEDURES - A SURVEY OF PRACTICE IN UK ORGANIZATIONS

 4/3,K/10   (Item 1 from file: 10)

2193302 83791948 Holding Library: AGL; AGL

Description study of selected national youth serving organizations /
prepared for the Extension Evaluation Project conducted by the Science
and Education Administration--Extension, U.S.D.A. ; (prepared by Dan
James). -
   James, Dan.
   (Washington, D.C.?)   , Science and Education Administration/Extension,
U.S. Dept. of Agriculture , 1979.
   iii, 131 p. : ill. ; 28 cm.
   NAL: MLCM 83/1003
   Language: English

   Description study of selected national youth serving organizations /
prepared for the Extension Evaluation Project conducted by the Science
and Education Administration--Extension, U.S.D.A. ; (prepared by Dan...

0004016137 2001-06195-015
Virtual teams: Implications for e-leadership and team development
SERIES TITLE: Applied in psychology.
AUTHOR: Avolio, Bruce J.; Kahai, Surinder; Dumdum, Rex; Sivasubramaniam,
  Nagaraj
AUTHOR AFFILIATION: Binghamton U--Ctr for Leadership Studies--Binghamton--
  NY--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 337-358 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

0004016136 2001-06195-014
Group dynamics and shared mental model development
SERIES TITLE: Applied in psychology.
AUTHOR: Fiore, Stephen M.; Salas, Eduardo; Cannon-Bowers, Janis A.
AUTHOR AFFILIATION: U Central Florida--Team Research Lab--Orlando--FL--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 309-336 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

0004016135 2001-06195-013

Frame attribution and positional framing in negotiation
SERIES TITLE: Applied in psychology.
AUTHOR: Casey, Jeff T.
AUTHOR AFFILIATION: State U New York--Stony Brook--NY--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 295-307 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/14   (Item 4 from file: 11)
DIALOG(R)File 11:PsycINFO(R)

0004016134   2001-06195-012
Cultural frames and values affecting employment practices
SERIES TITLE: Applied in psychology.
AUTHOR: Raghuram, Sumita
AUTHOR AFFILIATION: Fordham U--New York--NY--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 279-294 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/15   (Item 5 from file: 11)
DIALOG(R)File 11:PsycINFO(R)

0004016133   2001-06195-011
Understanding, assessing, and intervening with problem employees
SERIES TITLE: Applied in psychology.
AUTHOR: Strassberg, Zvi
AUTHOR AFFILIATION: State U New York--Dept of Psychology--Stony Brook--NY--
  US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 253-273 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/16   (Item 6 from file: 11)
DIALOG(R)File 11:PsycINFO(R)

0004016132   2001-06195-010
Coaching in organizations
SERIES TITLE: Applied in psychology.
AUTHOR: Smither, James W.; Reilly, Susanne P.
AUTHOR AFFILIATION: LaSalle U--Management Dept--Philadelphia--PA--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in

organizations .
, 221-252 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/17   (Item 7 from file: 11)

0004016131 2001-06195-009
Training effectiveness: Assessing training needs, motivation, and
  accomplishments
SERIES TITLE: Applied in psychology.
AUTHOR: Kraiger, Kurt; Aguinis, Herman
AUTHOR AFFILIATION: U Colorado--Ctr for Applied Psychology--Denver--CO--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 203-219 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/18   (Item 8 from file: 11)

0004016130 2001-06195-008
Leadership and perceiver cognition: Moving beyond first order constructs
SERIES TITLE: Applied in psychology.
AUTHOR: Brown, Douglas J.; Lord, Robert G.
AUTHOR AFFILIATION: U Waterloo--Canada
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 181-202 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/19   (Item 9 from file: 11)

0004016129 2001-06195-007
Multisource feedback ratings; What do they really measure?
SERIES TITLE: Applied in psychology.
AUTHOR: Mount, Michael K.; Scullen, Steven E.
AUTHOR AFFILIATION: U Iowa--Tippie Coll of Business, Dept of Management &
  Organizations--IA--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 155-176 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/20   (Item 10 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016128 2001-06195-006
Performance appraisal: Person perception processes and challenges
SERIES TITLE: Applied in psychology.
AUTHOR: Barnes-Farrell, Janet L.
AUTHOR AFFILIATION: U Connecticut--CT--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 135-153 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/21   (Item 11 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016127 2001-06195-005
The role of dimensions and exercises in assessment center judgments
SERIES TITLE: Applied in psychology.
AUTHOR: Sackett, Paul R.; Tuzinski, Kathleen A.
AUTHOR AFFILIATION: U Minnesota--MN--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 111-129 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/22   (Item 12 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016126 2001-06195-004
Executive promotion and selection
SERIES TITLE: Applied in psychology.
AUTHOR: Sessa, Valerie I.
AUTHOR AFFILIATION: Ctr for Creative Leadership--Greensboro--NC--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 91-110 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/23   (Item 13 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016125 2001-06195-003
Person perception in employment interviews
SERIES TITLE: Applied in psychology.
AUTHOR: Parsons, Charles K.; Liden, Robert C.; Bauer, Talya N.
AUTHOR AFFILIATION: Georgia Inst of Technology--DuPree Coll of Management--
  GA--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 67-90 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/24   (Item 14 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016124 2001-06195-002
Causes and consequences of stereotypes in organizations
SERIES TITLE: Applied in psychology.
AUTHOR: Operario, Don; Fiske, Susan T.
AUTHOR AFFILIATION: U California--San Francisco--CA--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 45-62 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/25   (Item 15 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0004016123 2001-06195-001
Person perception in organizations: An overview of the field
SERIES TITLE: Applied in psychology.
AUTHOR: Klimoski, Richard J.; Donahue, Lisa M.
AUTHOR AFFILIATION: George Mason U--Ctr for Behavioral & Cognitive Studies
  --VA--US
BOOK SOURCE: London, Manuel (Ed); How people evaluate others in
organizations .
, 5-43 , xxiii, 397, 2001
PUBLISHER: Lawrence Erlbaum Associates Publishers--Mahwah--NJ--US

; How people evaluate others in organizations .

 4/3,K/26   (Item 16 from file: 11)
DIALOG(R)File 11:PsycINFO(R)
(c) 2007 Amer. Psychological Assn. All rts. reserv.

0002672980 1998-95017-089
The meaning of work for professional employees in public sector
  client-focused organizations : A concept definition and an assessment

of how it informs research on commitment to work
AUTHOR: Wilber, Frances Lane
AUTHOR AFFILIATION: The Florida State U--US
JOURNAL: Dissertation Abstracts International Section A: Humanities and
Social Sciences, Vol 59(3-A), 0955, Sep, 1998
PUBLISHER: ProQuest Information & Learning--US

The meaning of work for professional employees in public sector
  client-focused organizations : A concept definition and an assessment
  of how it informs research on commitment to work

 4/3,K/27   (Item 1 from file: 13)

00741230   Supplier Number: 24872495 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Board Leadership for Patient Safety: New JCAHO Standards
(Health care boards need to evaluate   how prepared their organizations
  are for implementation of new JCAHO standards on patient safety)
Article Author(s): Reinbold, Opal
Trustee, v 54, n 6, p 35
June 2001
DOCUMENT TYPE: Journal ISSN: 0041-3674 (United States)
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 662

(Health care boards need to evaluate   how prepared their organizations
  are for implementation of new JCAHO standards on patient safety)

 4/3,K/28   (Item 2 from file: 13)

00592458   Supplier Number: 24400718
A Survey of the Cost of Nonquality to a Nation's Economy: The Israeli
    Experience
(Israel conducted a national quality improvement program in 1993-96,
  focusing on the cost of nonquality, and developing a strategy for
  improving quality through annual assessments and targeted projects
  in large organizations)
Article Author(s): Zonnenshain, Avigdor; Naveh, Eitan; Halevy, Avner
Quality Progress, v 31, n 10, p 93-97
October 1998
DOCUMENT TYPE: Journal; Case study ISSN: 0033-524x (United States)
LANGUAGE: English RECORD TYPE: Abstract

...(focusing on the cost of nonquality, and developing a strategy for
  improving quality through annual assessments and targeted projects
  in large organizations)

 4/3,K/29   (Item 3 from file: 13)

```
00583897     Supplier Number: 24324174 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Business Tackles Data Privacy--Policies declare who owns data and how
    information can be used
(Experts from the information technology and privacy fields recently met to
   discuss the results of an Information Week survey which  evaluated   how
      organizations  are handling data privacy issues; according to the
   survey, only 21% of the companies responding now have a written privacy
   policy)
Information Week, p 14SS-22SS
July 13, 1998
DOCUMENT TYPE: Journal; Interview & speech; Survey  ISSN: 8750-6874  (
United States)
LANGUAGE: English  RECORD TYPE: Fulltext; Abstract
WORD COUNT:  2890


...(and privacy fields recently met to discuss the results of an
   Information Week survey which  evaluated   how   organizations  are
   handling data privacy issues; according to the survey, only 21% of the
   companies responding...
)



 4/3,K/30    (Item 4 from file: 13)
DIALOG(R)File  13:BAMP
(c) 2007  The Gale Group. All rts. reserv.

00508012     Supplier Number: 23568723 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Value chain analysis for assessing competitive advantage
(Discussion of value chain analysis,  how  it helps  organizations   assess
    competitive advantage;  how  to organize, analyze value chain
   information)
CMA- the Management Accounting Magazine, v 70, n 6, p 28
July 1996
DOCUMENT TYPE: Journal  (Canada)
LANGUAGE: English  RECORD TYPE: Fulltext; Abstract
WORD COUNT:  753

(Discussion of value chain analysis,  how  it helps  organizations   assess
    competitive advantage;  how  to organize, analyze value chain
   information)



 4/3,K/31    (Item 1 from file: 15)
DIALOG(R)File  15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

02112710  66091057
Results:    How   to   Assess   Performance,  Learning,  and Perceptions in
 Organizations
Bastiaens, Theo J
Human Resource Development Quarterly  v11n4  PP: 414-417  Winter 2000
ISSN: 1044-8004  JRNL CODE: HRD

Results:    How   to   Assess   Performance,  Learning,  and Perceptions in
 Organizations
```

```
 4/3,K/32    (Item 2 from file: 15)
DIALOG(R)File  15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

01881233  05-32225
Results:   How   to  Assess   Performance,  Learning,  and Perceptions in
 Organizations
Marcum, James W
National Productivity Review  v18n4  PP: 74  Autumn 1999
ISSN: 0277-8556  JRNL CODE: NLP

Results:   How   to  Assess   Performance,  Learning,  and Perceptions in
 Organizations


 4/3,K/33    (Item 3 from file: 15)
DIALOG(R)File  15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

00955722  96-05115
 Assessing   the  innovativeness  of   organizations   and its antecedents:
 Project  Innovstrat
Avlonitis, Geroge J; Kouremenos, Athanassios; Tzokas, Nicos
European Journal of Marketing  v28n11  PP: 5-28  1994
ISSN: 0309-0566  JRNL CODE: EJM
WORD COUNT: 7495

 Assessing   the  innovativeness  of   organizations   and its antecedents:
 Project  Innovstrat


 4/3,K/34    (Item 4 from file: 15)
DIALOG(R)File  15:ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rts. reserv.

00183738  82-25299
Re- Evaluating  DP  Organizations  - Part I:  How  to Organize the ''New''
DP Department
McFarlane, Graham
Canadian Datasystems  v14n6  PP: 80-82  Jun 1982
ISSN: 0008-3364  JRNL CODE: CAD

Re- Evaluating  DP  Organizations  - Part I:  How  to Organize the ''New''
DP Department


 4/3,K/35    (Item 1 from file: 16)
DIALOG(R)File  16:Gale Group PROMT(R)
(c) 2007 The Gale Group. All rts. reserv.

09005783    Supplier Number: 78423129  (USE FORMAT 7 FOR FULLTEXT)
Businesses Can Use New Risk  Assessment   Techniques  to Harden Their
  Organizations  Against Terrorist Threats.
PR Newswire, p2600
Sept 20, 2001
Language: English   Record Type:  Fulltext
Document Type: Newswire; Trade
```

Word Count: 709

Businesses Can Use New Risk Assessment   Techniques to Harden Their
  Organizations Against Terrorist Threats.

 4/3,K/36   (Item 1 from file: 26)
DIALOG(R)File 26:Foundation Directory
(c) 2007 Foundation Center. All rts. reserv.

00084018
ID NO. UNIT111 EI NO. 131562656
  United Hospital Fund
  Empire State Bldg., 350 5th Ave., 23rd Fl.
  New York, NY 10118-2300
  (212) 494-0700
PRESENT STATUS: Active
  GOVERNING BODY/EXECUTIVE STAFF:
  Officers and Directors:* J. Barclay Collins II*, Chair.; William M.
   Evarts, Jr.*, Vice-Chair.; Patricia S. Levinson*, Vice-Chair.; James R.
  Tallon, Jr.*, Pres.; David A. Gould*, Sr. V.P., Progs.; Sally J. Rogers*,
  Sr. V.P., Comms. and Devel.; Sheila M. Abrams*, V.P., Admin. and Finance;
 Deborah E. Halper*, V.P., Ed. and Prog. Initiatives; Mary C. Johnson*,
   V.P., Comms.; Paula Wilson*, V.P., Policy; Stephanie L. Davis*, Corp.
  Secy.; Derrick D. Cephas*, Treas.; Richard Bagger; Jo Ivey Boufford, M.D.
  ; Rev. John E. Carrington; Derrick D. Cephas; Ernest J. Collazo
  STAFF: 65
  WRITE: Grants Mgr.

...GRANTMAKING PROGRAMS: Health Care Improvement Grants: Grants are awarded
to non-profit   organizations to develop and evaluate innovative health
care   projects   and conduct research and analysis of significant health
systems issues that will shape the future...

 4/3,K/37   (Item 2 from file: 26)
DIALOG(R)File 26:Foundation Directory
(c) 2007 Foundation Center. All rts. reserv.

00003361
ID NO. ARKA411 EI NO. 710459112
  Arkansas Humanities Council
  10800 Financial Centre Pkwy., Ste. 465
  Little Rock, AR 72211-3542
  (501) 221-0091
PRESENT STATUS: Active
  GOVERNING BODY/EXECUTIVE STAFF:
  Officers and Directors:* Barbara Heffington*, Chair.; Leslie Belden*,
   Vice-Chair.; Karen Norton*, Secy.; Kris Katrosh*, Treas.; Robert Bailey,
  Exec. Dir.; Maureen Alldredge; Chris Allen; Trey Berry
  STAFF: 4
  WRITE: Robert Bailey, Exec. Dir.

...PURPOSE AND ACTIVITIES: cultivates understanding, appreciation, and use
    of the humanities in Arkansas by awarding grants to nonprofit
    organizations   to plan, conduct, and evaluate educational projects
   in the humanities for Arkansas residents. Grants are given as Major

Grants (over $1,000...

DIALOG(R)File 27:Foundation Grants Index
(c) 2007 Foundation Center. All rts. reserv.

  4268409
  ID NO. MOTT001
  FOUNDATION NAME: Charles Stewart Mott Foundation
    FOUNDATION STATE: MI   GEOGRAPHIC FOCUS: I (International)
  RECIPIENT: ActionAid, London, England
    AMOUNT: $30,000   YEAR AUTHORIZED: 2001
    LOCATION OF ACTIVITY: Non US
    SOURCE: 01/01-11/01 Grants list

  ABSTRACT: For Bretton Woods   Project , which will assess current
  communication approaches of organizations working in many countries on
  reform of international financial institutions

DIALOG(R)File 27:Foundation Grants Index
(c) 2007 Foundation Center. All rts. reserv.

  4264823
  ID NO. PACK001
  FOUNDATION NAME: The David and Lucile Packard Foundation
    FOUNDATION STATE: CA   GEOGRAPHIC FOCUS: I (International)
  RECIPIENT: CIVICUS: World Alliance for Citizen Participation, DC
    AMOUNT: $34,750   YEAR AUTHORIZED: 2001
    LOCATION OF ACTIVITY: International
    SOURCE: 2001

  ABSTRACT: For Global Survey of Civil Society Organizations : Assessing
  9-11-01 and Its Aftermath project

DIALOG(R)File 27:Foundation Grants Index
(c) 2007 Foundation Center. All rts. reserv.

  3824348
  ID NO. JOYC002
  FOUNDATION NAME: The Joyce Foundation
    FOUNDATION STATE: IL   GEOGRAPHIC FOCUS: N (National)
  RECIPIENT: National Center for Fair and Open Testing, Cambridge, MA
    AMOUNT: $260,000   YEAR AUTHORIZED: 1997
    DURATION: 2-year grant
    LOCATION OF ACTIVITY: US
    SOURCE: 1997 Annual report

  ...ABSTRACT: develop Assessment Reform Network of national and regional
  school reform organizations to help local school organizations advocate
  for equitable student assessment   procedures

4/3,K/41   (Item 4 from file: 27)

  3821768
  ID NO. PEWC001
  FOUNDATION NAME: The Pew Charitable Trusts
    FOUNDATION STATE: PA   GEOGRAPHIC FOCUS: N (National)
  RECIPIENT: New England Environmental Policy Center, North Ferrisburg, VT
    AMOUNT: $122,500   YEAR AUTHORIZED: 1997
    LOCATION OF ACTIVITY: US
    SOURCE: 1997

  ABSTRACT: For project to assess institutional capacity of marine
  conservation organizations

4/3,K/42   (Item 1 from file: 34)

07947202   Genuine Article#: 227CL   No. References: 2
Title: Managed care organizations ' assessment of reimbursement for new
    technology, procedures , and drugs
Author(s): Zarkowsky H (REPRINT)
Corporate Source: AETNA US HEALTHCARE,21ST FLOOR F643, 100 N RIVERSIDE
    PLAZA/CHICAGO//IL/60606 (REPRINT)
Journal: ARCHIVES OF PATHOLOGY & LABORATORY MEDICINE, 1999, V123, N8 (AUG)
, P677-679
ISSN: 0003-9985   Publication date: 19990800
Publisher: COLLEGE AMER PATHOLOGISTS, C/O KIMBERLY GACKI, 325 WAUKEGAN RD,
    NORTHFIELD, IL 60093-2750
Language: English   Document Type: ARTICLE   (ABSTRACT AVAILABLE)

Title: Managed care organizations ' assessment of reimbursement for new
    technology, procedures , and drugs

4/3,K/43   (Item 1 from file: 35)

01501653 ORDER NO: AAD96-28137
A TRANSACTION COST FRAMEWORK FOR EVALUATING CONSTRUCTION PROJECT
ORGANIZATIONS (DELIVERY)
  Author: LYNCH, THEODORE D.
  Degree: PH.D.
  Year: 1996
  Corporate Source/Institution: THE PENNSYLVANIA STATE UNIVERSITY (0176)
  Source: VOLUME 57/04-B OF DISSERTATION ABSTRACTS INTERNATIONAL.
       PAGE 2730. 165 PAGES

A TRANSACTION COST FRAMEWORK FOR EVALUATING CONSTRUCTION PROJECT
ORGANIZATIONS (DELIVERY)

4/3,K/44   (Item 2 from file: 35)

01278693 ORDER NO: AAD93-08317
STRATEGIC ASSESSMENT IN WAR: A BOUNDED RATIONALITY MODEL OF HOW
ORGANIZATIONS   EVALUATE POLICY EFFECTIVENESS
  Author: GARTNER, SCOTT SIGMUND
  Degree: PH.D.
  Year: 1992
  Corporate Source/Institution: THE UNIVERSITY OF MICHIGAN (0127)
  Source: VOLUME 53/11-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 4079. 405 PAGES

STRATEGIC ASSESSMENT IN WAR: A BOUNDED RATIONALITY MODEL OF HOW
ORGANIZATIONS   EVALUATE POLICY EFFECTIVENESS

 4/3,K/45   (Item 3 from file: 35)

1050915 ORDER NO: NOT AVAILABLE FROM UNIVERSITY MICROFILMS INT'L.
 PROJECT   EVALUATION   PROCEDURES IN FIVE CANADIAN INTERNATIONAL
DEVELOPMENT SERVICE ORGANIZATIONS
  Author: GALE, FREDERICK PETER ALAN
  Degree: M.A.
  Year: 1987
  Corporate Source/Institution: CARLETON UNIVERSITY (CANADA) (0040)
  Source: VOLUME 26/04 of MASTERS ABSTRACTS.
           PAGE 376.

 PROJECT   EVALUATION   PROCEDURES IN FIVE CANADIAN INTERNATIONAL
DEVELOPMENT SERVICE ORGANIZATIONS

 4/3,K/46   (Item 4 from file: 35)

211779 ORDER NO: AAD58-00551
AN ANALYSIS AND EVALUATION OF THE MARKETING ORGANIZATIONS , POLICIES,
AND PROCEDURES OF SELECTED ACCIDENT AND HEALTH INSURERS
  Author: MCWHORTER, SUZANNE SCHIRRMAN
  Degree: PH.D.
  Year: 1957
  Corporate Source/Institution: THE OHIO STATE UNIVERSITY (0168)
  Source: VOLUME 18/03 OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 863. 281 PAGES

AN ANALYSIS AND EVALUATION OF THE MARKETING ORGANIZATIONS , POLICIES,
AND PROCEDURES OF SELECTED ACCIDENT AND HEALTH INSURERS

 4/3,K/47   (Item 5 from file: 35)

109921 ORDER NO: NOT AVAILABLE FROM UNIVERSITY MICROFILMS INT'L.
AN EVALUATION OF TECHNIQUES FOR STUDYING COMMUNICATION IN SCHOOL
ORGANIZATIONS
  Author: CULBERTSON, JACK ARTHUR
  Degree: PH.D.
  Year: 1956
  Corporate Source/Institution: UNIVERSITY OF CALIFORNIA, BERKELEY (0028)
  Source: VOLUME X1956
        .

AN EVALUATION OF TECHNIQUES FOR STUDYING COMMUNICATION IN SCHOOL
ORGANIZATIONS

 4/3,K/48   (Item 1 from file: 40)
DIALOG(R)File 40:Enviroline(R)
(c) 2007 Congressional Information Service. All rts. reserv.

00421351   ENVIROLINE NUMBER: 95-11588
Environmental   Procedures of International Organizations : a Preliminary
    Evaluation
Malik, Madhu, Purdue University, West Lafayette
Environ Prof v17, n2, p93(10)
Jun 95
JOURNAL ANNOUNCEMENT: 19950800
DOCUMENT TYPE: journal article   LANGUAGE: English
(Full text available from Congressional Information Service at
1-800-227-2477.)

Environmental   Procedures of International Organizations : a Preliminary
    Evaluation

 4/3,K/49   (Item 1 from file: 50)
DIALOG(R)File 50:CAB Abstracts
(c) 2007 CAB International. All rts. reserv.

0005466019   CAB Accession Number: 19841812220
    Evaluation in aid organizations : a comparative study of how
  development projects are evaluated.
  Forss, K.
  Reprint, Institute of International Business, Stockholm School of
Economics
  (RP 83/1): p.22
  Publication Year: 1983
  Language: English   Record Type: Abstract
  Document Type: Miscellaneous

    Evaluation in aid organizations : a comparative study of how
  development projects are evaluated.

 4/3,K/50   (Item 1 from file: 65)
DIALOG(R)File 65:Inside Conferences
(c) 2007 BLDSC all rts. reserv. All rts. reserv.

00823687   INSIDE CONFERENCE ITEM ID: CN008010109

Performance Evaluation and Firm Performance In Project Management
Organizations
  Pearce, J. W.; Owens, S. D.; Adams, J. R.; Mechling, G. W.
  CONFERENCE: Leadership in a world of change-25th Annual seminar/symposium
  PROCEEDINGS OF THE ANNUAL SEMINAR SYMPOSIUM- PROJECT MANAGEMENT
  INSTITUTE, 1994 P: 811-817
  Upper Darby, PA, Project Management Institute, 1994
  ISSN: NONE-0593
  LANGUAGE: English DOCUMENT TYPE: Conference Papers
    CONFERENCE SPONSOR: Project Management Institute
    CONFERENCE LOCATION: Vancouver, Canada
    CONFERENCE DATE: Oct 1994 (199410)
  NOTE:
    Also known as PMI'94

Performance Evaluation and Firm Performance In Project Management
Organizations

 4/3,K/51   (Item 1 from file: 88)
DIALOG(R)File 88:Gale Group Business A.R.T.S.
(c) 2007 The Gale Group. All rts. reserv.

03306629   SUPPLIER NUMBER: 15599881
Participatory evaluation 's potential among nonprofit organizations : the
  Rockford, Illinois project . (new assessment system for non-profit
  organizations)
Zacharakis-Jutz, Jeff; Gajanayake, Stanley
Adult Learning, v5, n6, p11(3)
July-August, 1994
ISSN: 1045-1595   LANGUAGE: English   RECORD TYPE: Abstract

Participatory evaluation 's potential among nonprofit organizations : the
  Rockford, Illinois project . (new assessment system for non-profit
  organizations)

 4/3,K/52   (Item 1 from file: 103)
DIALOG(R)File 103:Energy SciTec
(c) 2007 Contains copyrighted material. All rts. reserv.

03904173   EDB-95-147941
Title: Environmental procedures of international organizations : A
    preliminary evaluation
Author(s): Malid, M. (Purdue Univ., West Lafayette, IN (United States).
    Dept. of Political Science)
Source: Environmental Professional (United States) v 17:2. Coden: EPROD9
ISSN: 0191-5398
Publication Date: Jun 1995
p 93-102
Language: English

Title: Environmental procedures of international organizations : A
    preliminary evaluation

 4/3,K/53   (Item 1 from file: 111)

DIALOG(R)File 111:TGG Natl.Newspaper Index(SM)

04569111   Supplier Number: 17225480
HMO's treatment of Medicaid cases to be evaluated. (Health Care Financing
  Administration to recommend use of indicators known as HEDIS 2.0/2.5 to
  evaluate how health maintenance organizations treat Medicaid
  patients)
Winslow, Ron
Wall Street Journal , Tue ed, col 5, pB4(W) pB5(E)
July 11, 1995
ISSN: 0193-2241   LANGUAGE: English   RECORD TYPE: Citation
COLUMN LENGTH: 8 col in

...Financing Administration to recommend use of indicators known as HEDIS
  2.0/2.5 to evaluate how health maintenance organizations treat
  Medicaid patients)

 4/3,K/54   (Item 2 from file: 111)
DIALOG(R)File 111:TGG Natl.Newspaper Index(SM)

03988976   Supplier Number: 14272103
Health care plans of a new generation. (how to evaluate health
  maintenance organizations)
Birnbaum, Jane
New York Times, v143 , Sat ed, col 3, p33(N) pp39(L)
Nov 6, 1993
ISSN: 0362-4331   LANGUAGE: English   RECORD TYPE: Citation
COLUMN LENGTH: 24 col in

Health care plans of a new generation. (how to evaluate health
  maintenance organizations)

 4/3,K/55   (Item 1 from file: 114)
DIALOG(R)File 114:Encyclopedia of Associations

09992066 (National Organizations of the U.S.)
  Accrediting Council for Continuing Education and Training (ACCET)
  FORMERLY: Continuing Education Council; Council for Noncollegiate
    Continuing Education
  Roger J. Williams, Exec.Dir.

  SECTION HEADING CODES: Educational Organizations (05)
  SIC CODES/DESCRIPTIONS: 8699 (Membership Organizations Nec)
  INDUSTRY SIC CODES/DESCRIPTIONS: 8299 (Schools & Educational Services Nec
)

    ... and promote quality-oriented continuing education and training
through the establishment of standards, policies and procedures for the
objective   and   substantive   evaluation   of   organizations   seeking
accredited status. COMPUTER SERVICES: database. FORMERLY: (1978) Continuing
Education Council; (1988) Council for Noncollegiate...

```
 4/3,K/56     (Item 2 from file: 114)
DIALOG(R)File 114:Encyclopedia of Associations
(c) 2007 Gale Research Inc. All rts. reserv.

07986486 (International Organizations)
  International Association for Educational Assessment  (IAEA)
  Lucy Steward, Exec.Sec.

  SECTION HEADING CODES: Educational Organizations (05)
  SIC CODES/DESCRIPTIONS: 8699 (Membership Organizations Nec)
  INDUSTRY SIC CODES/DESCRIPTIONS: 8299 (Schools & Educational Services Nec
    ); 9411 (Administration of Educational Programs)

    ... develop a scholastic ability test for Arabic, Chinese, English, and
Portuguese.  Provides  referral  service of  organizations  specializing in
educational  assessment . Sponsors  projects .
```

```
 4/3,K/57     (Item 1 from file: 120)
DIALOG(R)File 120:U.S. Copyrights
(c) format only 2007 Dialog. All rts. reserv.

          11692574
Results :  how  to  assess  performance, learning, and perceptions in
organizations  / Richard A. Swanson, Elwood F. Holton, 3rd.
          CLASS:  TX (Textual Works)
          LC RETRIEVAL CODE: B (Monographic works of a non-dramatic
            literary nature)
          STATUS: Registered
          REGISTRATION NUMBER: TX4958625
          DATE REGISTERED: April 16, 1999 (19990416)
          REGISTRATION DEPOSIT: 282 p.

Results :  how  to  assess  performance, learning, and perceptions in
organizations  /
```

```
 4/3,K/58     (Item 2 from file: 120)
DIALOG(R)File 120:U.S. Copyrights
(c) format only 2007 Dialog. All rts. reserv.

          04686076
Resource guide to special education : terms, laws,  assessment   procedures
,  organizations  / William E. Davis.
          APPLICATION TITLE: Educator's resource guide to special
            education: terms, laws, tests, organizations
          CLASS:  TX (Textual Works)
          LC RETRIEVAL CODE: B (Monographic works of a non-dramatic
            literary nature)
          STATUS: Registered
          REGISTRATION NUMBER: TX1665538
          DATE REGISTERED: October 03, 1985 (19851003)
          REGISTRATION DEPOSIT: 317 p.

Resource guide to special education : terms, laws,  assessment   procedures
,  organizations  /
```

```
 4/3,K/59     (Item 1 from file: 137)
DIALOG(R)File 137:Book Review Index
(c) 2004 Gale Research Inc. All rts. reserv.

04668993
 How  People  Evaluate  Others in  Organizations
   London, Manuel
      Reviewed in:  SciTech Book News  v25  p15 (51-500 words)  Sep '01

 How  People  Evaluate  Others in  Organizations


 4/3,K/60     (Item 2 from file: 137)
DIALOG(R)File 137:Book Review Index
(c) 2004 Gale Research Inc. All rts. reserv.

04510017
Results:  How  to  Assess  Performance, Learning, and Perceptions in
  Organizations
   Swanson, Richard A
      Reviewed in:  Personnel Psychology  v53  p236+ (501+ words)  Spr '00

Results:  How  to  Assess  Performance, Learning, and Perceptions in
  Organizations


 4/3,K/61     (Item 3 from file: 137)
DIALOG(R)File 137:Book Review Index
(c) 2004 Gale Research Inc. All rts. reserv.

04329812
Results:  How  to  Assess  Performance, Learning, and Perceptions in
  Organizations
   Swanson, Richard A
      Reviewed in:  Reference & Research Book News  v14  p84 (51-500 words)
 Aug '99

Results:  How  to  Assess  Performance, Learning, and Perceptions in
  Organizations


 4/3,K/62     (Item 1 from file: 139)
DIALOG(R)File 139:EconLit
(c) 2007 American Economic Association. All rts. reserv.

333870
TITLE:  Evaluations  of Risky  Projects  in  Organizations : Hierarchies
      and Polyarchies
 AUTHOR(S): Seber, Akin
 DEGREE: Ph.D.
 PUBLICATION INFORMATION: Tulane University
 PUBLICATION DATE: 1994
 DOCUMENT TYPE: Dissertation

TITLE:  Evaluations  of Risky  Projects  in  Organizations : Hierarchies
```

and Polyarchies

 4/3,K/63   (Item 1 from file: 144)
DIALOG(R)File 144:Pascal

  14224075   PASCAL No.: 99-0425217
  Managed care organizations ' assessment of reimbursement for new
technology, procedures , and drugs : Transfusion Medicine Performance
Improvement
  ZARKOWSKY H
  Aetna US Healthcare, Chicago, Ill, United States
  College of American pathologists Conference, 33 (San Francisco, Calif
USA) 1998-08-20
  Journal: Archives of pathology & laboratory medicine : (1976), 1999, 123
(8) 677-679
  Language: English

  Managed care organizations ' assessment of reimbursement for new
technology, procedures , and drugs : Transfusion Medicine Performance
Improvement

 4/3,K/64   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

08916864   SUPPLIER NUMBER: 18632976
Calif. HMOs cry foul over licensing procedure .(Department of
  Corporations' contract to organizations for evaluation of HMO
  licenses)
Kertesz, Louise; Morrissey, John
Modern Healthcare, v26, n34, p3(1)
August 19, 1996
ISSN: 0160-7480   LANGUAGE: English   RECORD TYPE: Abstract

Calif. HMOs cry foul over licensing procedure .(Department of
  Corporations' contract to organizations for evaluation of HMO
  licenses)

 4/3,K/65   (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

07353371   SUPPLIER NUMBER: 16553962
 Assessing the innovativeness of organizations and its antecedents:
  project innovstrat. (includes appendix)
Avlonitis, George J.; Kouremenos, Athanassios; Tzokas, Nicos
European Journal of Marketing, v28, n11, p5(24)
Nov, 1994
ISSN: 0309-0566   LANGUAGE: ENGLISH   RECORD TYPE: ABSTRACT

 Assessing the innovativeness of organizations and its antecedents:

project innovstrat. (includes appendix)

 4/3,K/66   (Item 1 from file: 203)
DIALOG(R)File 203:AGRIS

 00450401 AGRIS No: 175779
   [A practical manual for the evaluation of agricultural projects in
rural organizations]   (Manual practico para evaluar proyectos
agropecuarios en las organizaciones campesinas)
   Moreano, O.; Bartlett, L.
   Servicio Nacional de Desarrollo de la Comunidad, La Paz (Bolivia)
   Publisher: , La Paz (Bolivia), 1976, 124 p.
   Language: Spanish

   [A practical manual for the evaluation of agricultural projects in
rural organizations]

 4/3,K/67   (Item 1 from file: 239)
DIALOG(R)File 239:Mathsci

  01827419 STR 019307
  EXPERIMENTAL PROCEDURES IN THE EVALUATION OF FILE ORGANIZATIONS FOR
MULTIKEY RETRIEVAL.
  Eastman, C. M. (Southern Methodist University, Department of Computer
    Science and Engineering,
  1983,
  Language: English
  83-CSE-15.
  Subfile: STR (Stanford Technical Reports)

  EXPERIMENTAL PROCEDURES IN THE EVALUATION OF FILE ORGANIZATIONS FOR
MULTIKEY RETRIEVAL.

 4/3,K/68   (Item 1 from file: 420)
DIALOG(R)File 420:UnCover

06643854   UnCover No.: 251020047214
Managing Organizational Bias in the Post-audit of MIS Projects : Most
organizations are using inappropriate methods to evaluate system
projects .
  Udo, Godwin J.
  Industrial management + data systems. 1993, v. 93 n. 3, p. 26
  ISSN: 0263-5577

Managing Organizational Bias in the Post-audit of MIS Projects : Most
organizations are using inappropriate methods to evaluate system
projects .

 4/3,K/69   (Item 1 from file: 426)
DIALOG(R)File 426:LCMARC-Books

15359634   LCCN: 99017437
    Results;   how   to   assess   performance, learning, and perceptions in
    organizations / Richard A. Swanson, Elwood F. Holton III
    Swanson, Richard A, 1942-
    Holton, Elwood F, 1957-

    1st ed. San Francisco : Berrett-Koehler   x, 282 p. : ill. ; 24 cm.
    PUBLICATION DATE(S): 1999
    ISBN: 1576750442 (alk. paper)
    LC CALL NO.: HF5549.5.R3 S815 1999   DEWEY CALL NO.: 658.3/125

      ... how to assess performance, learning, and perceptions in
      organizations /

 4/3,K/70   (Item 2 from file: 426)
DIALOG(R)File 426:LCMARC-Books

14606133   LCCN: 00065402
    How   people   evaluate   others in organizations / edited by Manuel
    London
    London, Manuel

    Mahwah, N.J. : Lawrence Erlbaum   xxiii, 397 p. : ill. ; 24 cm.
    PUBLICATION DATE(S): 2001
    ISBN: 080583611X (cloth : acid-free paper); 0805836128 (pbk. :
acid-free paper)
    LC CALL NO.: HF5548.8 .H65 2001   DEWEY CALL NO.: 158.7

    How   people   evaluate   others in organizations /

 4/3,K/71   (Item 3 from file: 426)
DIALOG(R)File 426:LCMARC-Books

11014596   LCCN: 85018647
    Resource guide to special education; terms, laws,   assessment
    procedures , organizations / William E. Davis
    Davis, William Edmund, 1937-
    Davis, William Edmund, 1937-

    2nd ed. Boston : Allyn and Bacon   xii, 317 p. ; 24 cm.
    PUBLICATION DATE(S): 1986
    ISBN: 0205085466
    LC CALL NO.: LC4007 .D38 1986   DEWEY CALL NO.: 371.9/03/21

    ...terms, laws, assessment   procedures , organizations /

 4/3,K/72   (Item 4 from file: 426)
DIALOG(R)File 426:LCMARC-Books

7223336   LCCN: 93915715
   The Impact evaluation of the development of people's organizations
     project [microform] / by the Evaluation Working Group, Community
   Development Department, Ministry of Interior, Thailand ; in
   collaboration with the Canadian International Development Agency, [and]
   Coady International Institute, St. Francis Xavier University
   CORPORATE SOURCE: Thailand Krom Kanphatthana Chumchon Khana Thamngan
     Pramoenphon Khrongkan Phatthana 'Ongkon Prachachon Canadian
   International Development Agency Coady International Institute

   [Bangkok] : Community Development Department   11, 124 p. ; 29 cm.
   PUBLICATION DATE(S): 1991
   LC CALL NO.: Microfiche 93/63959 (H)
   OVERSEAS ACQUISITION NO.: Th-E-15253

   The Impact evaluation of the development of people's organizations
     project [microform...

 4/3,K/73   (Item 5 from file: 426)
DIALOG(R)File 426:LCMARC-Books
(c) format only 2007 Dialog. All rts. reserv.

3252151   LCCN: 89918840 //r90
   Raingan kanwichai ruang kanpramoen khwamsamritphon khong khrongkan
     phatthana chonnabot [microform] ; ngan phatthana 'ongkon = The effect
       evaluation of the rural development projects : people's
     organizations development / doi Thatdao La'orotchawong
   Thatdao La'orotchawong

   [Bangkok] : Klum Ngan Wichai, Kong Wichai lae Pramoenphon, Krom
   Kanphatthana Chumchon, Krasuang Mahatthai,   6, 117 leaves ; 29 cm.
   PUBLICATION DATE(S): 1988   REISSUE DATE: 1989
   LC CALL NO.: Microfiche 89/64090 (H)
   OVERSEAS ACQUISITION NO.: Th Th 10190

   ...ngan phatthana 'ongkon = The effect evaluation of the rural
   development projects : people's organizations development...

 4/3,K/74   (Item 1 from file: 430)
DIALOG(R)File 430:British Books in Print
(c) 2007 J. Whitaker & Sons Ltd. All rts. reserv.

19604951
  TITLE: Results; How to Assess Performance, Learning and Perceptions
    in Organizations
  AUTHOR: Swanson Richard A. 1942-
  ISBN: 1576750442
    STATUS IN FILE: Changed (20061110)
    PUBLISHER: Berrett-Koehler
    PUBLICATION DATE: 1999
    PRINT STATUS: In Print
    BINDING: Hardback
    LANGUAGE: English
    SUMMARY: The authors present a practical guide to building a
      successful, competitive and cost-effective HRD practice that meets

customers' needs. Whilst it covers principles of theory, it is firmly
      rooted in practice and offers a core five-step assessment process
      from analysis inputs to decision outputs.
   CONTRIBUTORS: Holton Elwood F.
   BOOK INFORMATION: 23.8cm 220p Ill. 595g.
  DATE ENTERED: 19990225
  DEWEY DECIMAL NUMBER/EDITION/FICTION CODE: 658.3125 21
  INTELLECTUAL LEVEL: General (US: Trade)
  TITLE: Results; How to Assess Performance, Learning and Perceptions
    in Organizations

 4/3,K/75   (Item 1 from file: 437)
DIALOG(R)File 437:Education Abstracts

0215557   H.W. WILSON RECORD NUMBER: BEDI91014853
 How   organizations differ: implications for multisite program
  evaluation
Guastello, Stephen J
Guastello, Denise D
New Directions for Program Evaluation (New Dir Program Eval) no50 (Summer
'91) p. 71-81
DOCUMENT TYPE: Feature Article ISSN: 0164-7989

 How   organizations differ: implications for multisite program
  evaluation

 4/3,K/76   (Item 1 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)

13155997
ISSN: 0363-7425
JOURNAL: ACADEMY OF MANAGEMENT REVIEW , 2001
   (TABLE OF CONTENTS RECORD)
  (The Complete Table of Contents now Available in Format 19)

    ...4SA//England/. English. ARTICLE. 93 REFERENCES. ABSTRACT
       AVAILABLE

    P. 566-585. When plans change: Examining how people evaluate
       timing changes in work organizations . Blount S; Janicik GA.
       NYU, Stern Sch Business, /New York//NY/10006 (REPRINT); NYU, Stern
       ...

 4/3,K/77   (Item 2 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)

11473714
ISSN: 0031-5826
JOURNAL: PERSONNEL PSYCHOLOGY , 2000
   (TABLE OF CONTENTS RECORD)
  (The Complete Table of Contents now Available in Format 19)

```
   ...Inc, Res & Dev, /New York//NY/.  English.  BOOK REVIEW.  1
      REFERENCES

   P. 236-240.  Results:  How  to  assess  performance, learning, and
      perceptions in  organizations ..  Surface E.  N Carolina State Univ,
      /Raleigh//NC/27695 (REPRINT);  N Carolina State Univ, /Raleigh...


 4/3,K/78    (Item 3 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

11473703  References: 4
TITLE: Results:  How  to  assess  performance, learning, and perceptions in
     organizations .  - Swanson RA, Holton EF III, 1999 (In English)
AUTHOR(S): Surface E (REPRINT)
CORPORATE SOURCE: N Carolina State Univ, /Raleigh//NC/27695 (REPRINT); N
  Carolina State Univ, /Raleigh//NC/27695
PUBLICATION TYPE: JOURNAL
PUBLICATION: PERSONNEL PSYCHOLOGY, 2000, V53, N1 (SPR), P236-240
GENUINE ARTICLE#: 295UE
PUBLISHER: PERSONNEL PSYCHOLOGY INC, 745 HASKINS ROAD, SUITE A, BOWLING
  GREEN, OH 43402 USA
ISSN: 0031-5826
LANGUAGE: English   DOCUMENT TYPE: BOOK REVIEW

TITLE: Results:  How  to  assess  performance, learning, and perceptions in
     organizations .


 4/3,K/79    (Item 4 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

11380625
ISSN: 0090-4848
JOURNAL: HUMAN RESOURCE MANAGEMENT , 2000
  (TABLE OF CONTENTS RECORD)
  (The Complete Table of Contents now Available in Format 19)

   ...choosing by advantages decisionmaking system.  ANONYMOUS.  English.
      BOOK REVIEW.  1 REFERENCES

   P. 108-108.  Results - How  to  assess  performance, learning, and
      perceptions in  organizations .  ANONYMOUS.  English.  BOOK REVIEW.
      1 REFERENCES

   P. 108-108.  Results-based leadership.  ANONYMOUS.  English.  BOOK...


 4/3,K/80    (Item 5 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)
(c) 2007 The Thomson Corp. All rts. reserv.

11380621  References: 1
TITLE: Results -  How  to  assess  performance, learning, and perceptions
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    in  organizations  - Swanson RA, Holton EF III, 1999 (In English)
AUTHOR(S): ANONYMOUS
PUBLICATION TYPE: JOURNAL
PUBLICATION: HUMAN RESOURCE MANAGEMENT, 2000, V39, N1 (SPR), P108-108
GENUINE ARTICLE#: 287NG
PUBLISHER: JOHN WILEY & SONS INC, 605 THIRD AVE, NEW YORK, NY 10158-0012
  USA
ISSN: 0090-4848
LANGUAGE: English   DOCUMENT TYPE: BOOK REVIEW

TITLE: Results -  How  to  assess  performance, learning, and perceptions
    in  organizations
```

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10838496
ISSN: 0003-9985
JOURNAL: ARCHIVES OF PATHOLOGY & LABORATORY MEDICINE , 1999
   (TABLE OF CONTENTS RECORD)
  (The Complete Table of Contents now Available in Format 19)

    ...Med, /Washington//DC/20007.  English.  ARTICLE.  46 REFERENCES.
       ABSTRACT AVAILABLE

    P. 677-679.  Managed care  organizations '  assessment  of
       reimbursement for new technology,  procedures , and drugs.
       Zarkowsky H.  Aetna US Healthcare, 21st Floor F643,100 N Riverside
       Plaza/Chicago...
```

```
08594473
ISSN: 1055-9760
JOURNAL: TRAINING & DEVELOPMENT , 1997
   (TABLE OF CONTENTS RECORD)
  (The Complete Table of Contents now Available in Format 19)

    ...P. 53-54.  The 8 practices of exceptional companies:  How
       organizations  make the most of their human  assess , by J. FitzEnz.
        Cohen S.  English.  BOOK REVIEW.  1 REFERENCES...
```

```
08594471  References: 1
TITLE: The 8 practices of exceptional companies: How  organizations  make
    the most of their human  assess , by J. FitzEnz
AUTHOR(S): Cohen S
PUBLICATION TYPE: JOURNAL
```

TITLE: The 8 practices of exceptional companies: How organizations make
    the most of their human assess , by J. FitzEnz

 4/3,K/84   (Item 9 from file: 440)
DIALOG(R)File 440:Current Contents Search(R)

06512501
ISSN: 0965-075X
JOURNAL: INTERNATIONAL JOURNAL OF SELECTION AND ASSESSMENT , 1995
   (TABLE OF CONTENTS RECORD)
  (The Complete Table of Contents now Available in Format 19)

    ...P. 132-140. DO ASSESSMENT DEVELOPMENT CENTRES USE OPTIMUM
       EVALUATION   PROCEDURES - A SURVEY OF PRACTICE IN UK ORGANIZATIONS
       . BOYLE S; FULLERTON J; WOOD R. PEARN KANDOLA,76 BANBURY
       RD/OXFORD OX2 6JT//ENGLAND...

 4/3,K/85   (Item 1 from file: 541)
DIALOG(R)File 541:SEC Online(TM) Annual Repts

1128572
AMDAHL CORP   - 1996 Annual Report

Publication Date: 12/27/96

TEXT:
...are often performed under fixed-price contracts which demand a high
degree of accuracy in assessing the scope of customer projects .
 Organizations which grow through acquisitions or joint venturing
arrangements with other companies may be unable to...

 4/3,K/86   (Item 2 from file: 541)
DIALOG(R)File 541:SEC Online(TM) Annual Repts

0260531
ASIAN DEVELOPMENT BANK   - 1989 Annual Report

Publication Date: 12/31/89

TEXT:
...for new
mechanisms to deliver their services.

One such mechanism is to involve non-governmental organizations (NGOs)

in project design, implementation and evaluation .   It reflects the
general belief that such organizations have, for certain types of
projects, a comparative advantage over government aid agencies. For
their...

 4/3,K/87   (Item 3 from file: 541)
DIALOG(R)File 541:SEC Online(TM) Annual Repts
(c) 1987-1997 SEC Online Inc. All rts. reserv.

0241968
COMINCO LTD   - 1989 Annual Report

Publication Date: 12/31/89

TEXT:
...initiated by the Company
in 1988 at Potash Operations, was continued this past year to assess the
effectiveness of the organizations and procedures .

Using the services of outside consultants, studies were carried out at
the corporate office in...

 4/3,K/88   (Item 4 from file: 541)
DIALOG(R)File 541:SEC Online(TM) Annual Repts
(c) 1987-1997 SEC Online Inc. All rts. reserv.

0176241
PHILADELPHIA ELECTRIC CO   - 1989 Annual Report

Publication Date: 12/31/89

TEXT:
...Unit No. 2 construction project has been
recognized for excellence by many industry observers and organizations .
The NRC gave the project the highest evaluation ever given to a nuclear
construction project in its Systematic Assessment of Licensee
Performance

 4/3,K/89   (Item 1 from file: 542)
DIALOG(R)File 542:SEC Online(TM) 10-K Reports
(c) 1987-1997 SEC Online Inc. All rts. reserv.

2407608
AMDAHL CORP   - 1996 10K Report

Publication Date: 12/27/96

TEXT:
...are often performed under fixed-price contracts which demand a high
degree of accuracy in   assessing the scope of customer projects .
 Organizations which grow through acquisitions or joint venturing
arrangements with other companies may be unable to...

```
 4/3,K/90     (Item 1 from file: 765)
DIALOG(R)File 765:Frost & Sullivan
(c) 1999 Frost & Sullivan Inc. All rts. reserv.

00202196

GOVERNMENT REGULATIONS AND MARKETING TO HEALTHCARE  ORGANIZATIONS : Medical
          Device Regulations: Office of Technology  Assessment :
          Procedures ; Timing of Assessments

Main Title: MARKETING TO U.S. HEALTHCARE ORGANIZATIONS
 Pub. Date: July 1994
    Source: Frost & Sullivan
 Telephone: US (415) 961 - 1000;  London 071 730 3438
Word Count: 276 (1 pp.)
  Language: English

   Country: UNITED STATES
  Industry: Health Care
Company Names (DIALOG Generated): Office of Technology Assessment

GOVERNMENT REGULATIONS AND MARKETING TO HEALTHCARE  ORGANIZATIONS : Medical
          Device Regulations: Office of Technology  Assessment :
          Procedures ; Timing of Assessments


 4/3,K/91     (Item 1 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2001
(c) 2007 Dialog. All rts. reserv.

0268554181  15GT1NX4
Board Leadership for Patient Safety: New JCAHO Standards Health care boards
need   to    evaluate     how   prepared  their   organizations   are  for
implementation of new JCAHO standards on patient safety
Reinbold, Opal
Trustee, v54, n6, p35
Friday, June 1, 2001
JOURNAL CODE:  ALBQ   LANGUAGE:  ENGLISH  RECORD TYPE:  Fulltext
DOCUMENT TYPE:  Trade Journal  ISSN:  0041-3674
WORD COUNT: 747

Board Leadership for Patient Safety: New JCAHO Standards Health care boards
need   to    evaluate     how   prepared  their   organizations   are  for
implementation of new JCAHO standards on patient safety


 4/3,K/92     (Item 2 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2001
(c) 2007 Dialog. All rts. reserv.

0048052477  15101M7W
"RESULTS:  HOW   TO   ASSESS   PERFORMANCE,  LEARNING  AND  PERCEPTIONS IN
 ORGANIZATIONS ".(Review) (book review)
Training, v37, p80
Saturday, April 1, 2000
JOURNAL CODE:  AADF  LANGUAGE:  English  RECORD TYPE:  Fulltext
```

"RESULTS: HOW   TO   ASSESS   PERFORMANCE, LEARNING AND PERCEPTIONS IN
 ORGANIZATIONS ".(Review) (book review)